

# Edward Saenz

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## **Objective**

I am seeking a position as a server/bartender. I am well versed in up-selling, suggestive selling, customer service, cleanliness and patron retention.

## **Qualifications**

1. Certified Bartender
2. Alcohol Awareness Certified
3. Micros P.O.S.
4. Customer Service Experience
5. Fast and Efficient

## **Education**

1. August 2016 – October 2016 Earned Certification in Bartending/Mixology, National Bartenders School, Riverside (**100-Hour Intensive Training Program**)
2. 2014-2016 B.A. English, University of California, Berkeley
3. 2012-2014 San Bernardino Valley College

## **Professional Experience**

### **YMCA (909) 881-9622**

Youth Leader August 2016 - September 2016  
\$12/hr  
Duties: Produced and orchestrated comprehensive educational after school activities for elementary school children, assisted in moderating and executing educational exercises in classrooms.

### **Pizza Hut (909) 335-2222**

Driver June 2012 – June 2014  
\$8/hr  
Duties: Assisted patrons, maintained, sanitized and cleaned food prep areas, restocked ingredients and products, received telephone orders, and delivered orders.

### **Pyro Spectaculars (888) 477-7976**

Crew Member August 2011- Present  
Varied  
Duties: Assist in handling and electrical wiring of fireworks, maintain safety protocols and regulations, and assist in transportation of show equipment.



## **References**

**Tim Phelps**  
Contractor  
T. Phelps Construction  
(909) 534-9979

**Matt Rehome**  
Supervisor  
Pizza Hut  
(909) 894-8290

**John Martin**  
Show Operator  
Pyro Spectaculars  
(909) 844-7259



**Multiple Choice** (6 points)

B 1) Carbonation \_\_\_\_\_ the rate of intoxication.  
a) Slows down  
b) Speeds up  
c) Does nothing to

B 2) What are the six most commonly used spirits?  
a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice  
b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila  
c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel  
d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum

B 3) You can accept an expired ID as long as all other information is correct.  
a) True  
b) False

B 4) If someone has had too much to drink, serving them coffee will help sober them up.  
a) True  
b) False

D 5) What are the acceptable forms of ID for Alcohol Consumption?  
a) State or Government Issued ID Card or Drivers License  
b) Passport or Passport ID Card (as long as it lists the person's date of birth)  
c) School ID or Birth Certificate  
d) A & B  
e) A, B & C

B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.  
a) True  
b) False

**Vocabulary** (9 points)

Match the word to its definition

C "Straight Up"

a.) Used to crush fruits and herbs for craft cocktail making

F Shaker Tin

b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured

I "Neat"

c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice

A Muddler

d.) To pour  $\frac{1}{2}$  oz of a liquor on top

B Strainer

e.) Used to measure the alcohol and mixer for a drink

E Jigger

f.) Used to mix cocktails along with a pint glass and ice

G Bar Mat

g.) Used on the bar top to gather spills

D "Float"

h.) Requesting a separate glass of another drink

H "Back"

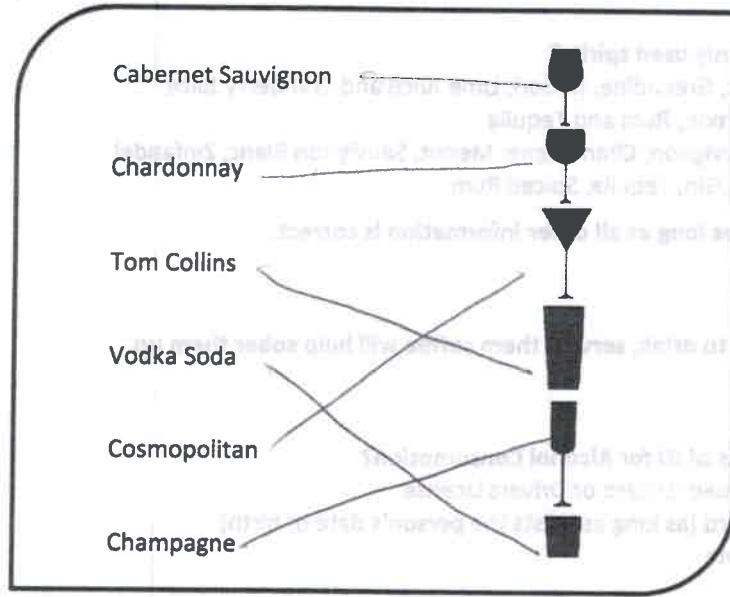
i.) Means to serve spirit room temperature in a rocks glass with no ice

**Bartenders Test**

**Score** / 35

**Glassware** (6 points)

Match the correct glass to the drink



**Answer and Question** (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points): Jameson, Grey goose, Johnny Walker

What are the ingredients in a Manhattan? 1/4 oz Sweet Vermouth - Whiskey

What are the ingredients in a Cosmopolitan? Vodka, Triple Sec, Cranberry juice

What are the ingredients in a Long Island Iced Tea? Vodka, gin, tequila, triple sec, Rum, S&S, coke

What makes a margarita a "Cadillac"? 1800 Tequila

What is simple syrup? heated sugar mixed with water

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

No

What should you do if you break a glass in the ice? Replace all ice

When is it OK to have an alcoholic beverage while working? Never

What does it mean when a customer orders their cocktail "dirty"? Spoonful of olive juice

What are the ingredients in a Margarita? Tequila, triple sec, Sweet & Sour, lime