

Multiple Choice (6 points)

b 1) Carbonation \_\_\_\_\_ the rate of intoxication.  
a) Slows down  
b) Speeds up  
c) Does nothing to

b 2) What are the six most commonly used spirits?  
a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice  
b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila  
c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel  
d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum

b 3) You can accept an expired ID as long as all other information is correct.  
a) True  
b) False

b 4) If someone has had too much to drink, serving them coffee will help sober them up.  
a) True  
b) False

d 5) What are the acceptable forms of ID for Alcohol Consumption?  
a) State or Government Issued ID Card or Drivers License  
b) Passport or Passport ID Card (as long as it lists the person's date of birth)  
c) School ID or Birth Certificate  
d) A & B  
e) A, B & C

b 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.  
a) True  
b) False

Vocabulary (9 points)

Match the word to its definition

c "Straight Up"

f Shaker Tin

i "Neat"

a Muddler

b Strainer

e Jigger

g Bar Mat

d "Float"

h "Back"

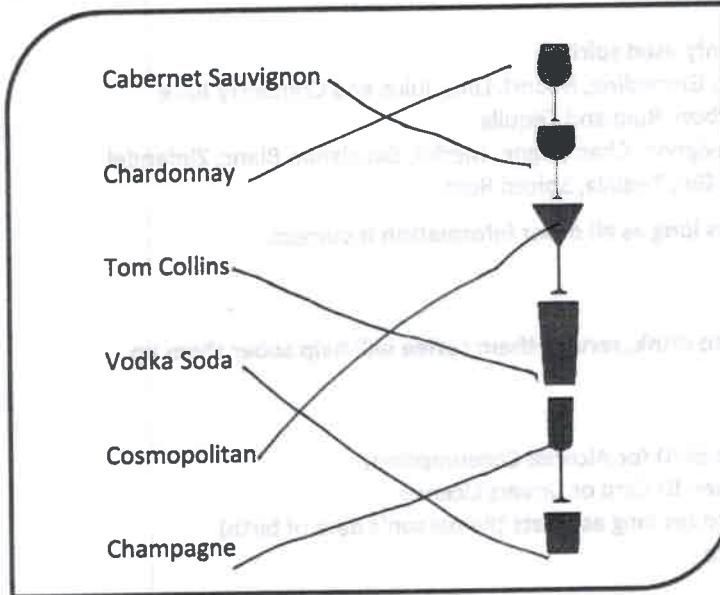
a.) Used to crush fruits and herbs for craft cocktail making  
b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured  
c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice  
d.) To pour  $\frac{1}{2}$  oz of a liquor on top  
e.) Used to measure the alcohol and mixer for a drink  
f.) Used to mix cocktails along with a pint glass and ice  
g.) Used on the bar top to gather spills  
h.) Requesting a separate glass of another drink  
i.) Means to serve spirit room temperature in a rocks glass with no ice

**Bartenders Test**

**Score** / 35

**Glassware** (6 points)

Match the correct glass to the drink



**Answer and Question** (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points): Jameson, Kettle One, Jack Daniels

What are the ingredients in a Manhattan? whiskey sweet vermouth bitters

What are the ingredients in a Cosmopolitan? Vodka Triple Sec Cranberry

What are the ingredients in a Long Island Iced Tea? Rum Vodka Triple sec Tequila gin sweet + sour splash of Coke

What makes a margarita a "Cadillac"? made with 1800 Jose Cuervo Tequila served on Rocks Float Gran Mariner

What is simple syrup? Sugar + water heated + mixed

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

No it is called marinating

What should you do if you break a glass in the ice? the entire bin has to be cleaned out all ice trashed

When is it OK to have an alcoholic beverage while working? No

What does it mean when a customer orders their cocktail "dirty"? with olive or onion juice

What are the ingredients in a Margarita? Tequila Triple Sec Margarita Mix

# **Aspen Duryea**

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## **Objective**

I am seeking a position as a server/bartender. I am well versed in up-selling, suggestive selling, customer service, cleanliness and patron retention.

## **Qualifications**

- Certified Bartender
- Alcohol Awareness Certified
- Micros P.O.S.
- Customer Service Experience
- Fast and Efficient

## **Education**

1. September 2016 Earned Certification in Bartending/Mixology, National Bartenders School, Riverside (100-Hour Intensive Training Program)
2. 1992 – 1996 Earned High School Diploma, Union County High School

## **PROFESSIONAL EXPERIENCE**

### **Atlanta Institute for ENT**

Operations Manager

**11/15 – 7/16**

Managing day to day scheduling of employees for our offices, updated the scheduling templates for all providers, Coordination with outside vendors, Special projects, Increasing efficiency and training the team Implemented Patient Portal

### **ENT Solutions, Blairsville GA**

**06/09-10/15**

Ear Nose and Throat practice providing ENT, hearing testing, hearing devices and allergy services  
Director of Operations

- Took unit sales for hearing aids from an average of 20 units to 40+ units per month
- Hired and developed a team capable of meeting and exceeding goals
- Implemented new electronic medical records system
- Implemented system to track patients for the hearing department to track inventory, patient contacts, marketing efforts and status.
- Developed a culture of change that the staff could embrace and follow
- Implemented a cross department referral system and patient referral system which produced over 1200 prospects for our hearing and allergy departments in 2014.
- Implemented a wellness program for hearing screenings for which we obtained over 600 prospects in the first 6 months of 2015

Results: Received multiple raises as well as bonuses for performance



**References**

**Sam Rotella**

American Hearing Aid Associates  
973-907-3268

**Tami Keen**

Customer Care Specialist  
Hearing Solutions  
336-403-7279

**Jeri Ann King, LPN**

Director

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