

# PHILLIP CASTRO JR.

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## Professional Overview

Highly skilled Bartender and Mixologist with a fun and friendly personality.

## Qualifications

- Outstanding customer service
- Suggestive selling
- Basic accounting
- Team Player
- Organized
- Bar Management

## Relevant Experience

Recognized for outstanding customer service. Consistently received 100% positive customer feedback. Created a list of signature drinks that increased bar revenue by 25%.

## Experience

- |   |                      |
|---|----------------------|
| <b>Bartender</b><br>Paradise Events — Studio City, Ca   | Dec 2015 to Aug 2016 |
| In charge of mixing drinks, created drinks for special occasions. Worked alone or with a team at on call events. Concerts, Weddings and or Company parties. |                      |
| <br><b>Bartender</b><br>Littlefork — Hollywood, CA  | Jul 2014 to Nov 2015 |
| Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner.    |                      |

## Education

- |   |      |
|---|------|
| <b>Associate of Applied Science, Criminal Justice</b><br>Kaplan University — Augusta, IL, USA               | 2007 |
| <br><b>ABC Bartending School — Altadena, Ca, USA</b><br>Bartending certification from ABC Bartending School | 2014 |

## Affiliations

TIPS Certified, CPR Certified, Servsafe Trained, Food handlers card available upon request.



**Multiple Choice (6 points)**

- C 1) Carbonation  the rate of intoxication.  
 a) Slows down  
 b) Speeds up  
 c) Does nothing to
- B 2) What are the six most commonly used spirits?  
 a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice  
 b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila  
 c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel  
 d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- B 3) You can accept an expired ID as long as all other information is correct.  
 a) True  
 b) False
- A 4) If someone has had too much to drink, serving them coffee will help sober them up.  
 a) True   
 b) False
- D 5) What are the acceptable forms of ID for Alcohol Consumption?  
 a) State or Government Issued ID Card or Drivers License  
 b) Passport or Passport ID Card (as long as it lists the person's date of birth)  
 c) School ID or Birth Certificate  
 d) A & B  
 e) A, B & C
- B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.  
 a) True  
 b) False

**Vocabulary (9 points)**

Match the word to its definition

C "Straight Up"

a.) Used to crush fruits and herbs for craft cocktail making

F Shaker Tin

b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured

I "Neat"

c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice

A Muddler

d.) To pour  $\frac{1}{2}$  oz of a liquor on top

B Strainer

e.) Used to measure the alcohol and mixer for a drink

E Jigger

f.) Used to mix cocktails along with a pint glass and ice

G Bar Mat

g.) Used on the bar top to gather spills

D "Float"

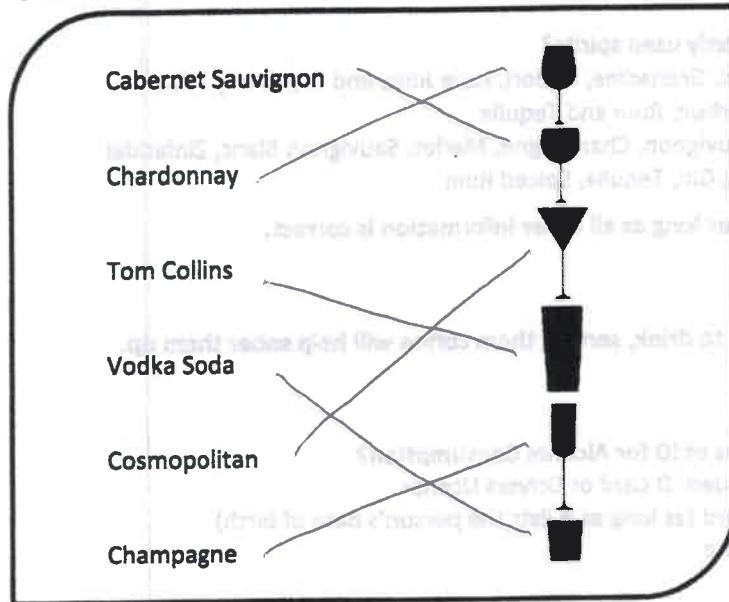
h.) Requesting a separate glass of another drink

H "Back"

i.) Means to serve spirit room temperature in a rocks glass with no ice

**Glassware (6 points)**

Match the correct glass to the drink



**Answer and Question (14 points)**

Provide examples of 3 brand name "top shelf" spirits (3 points): Grey Goose, ISL, BELVEDERE

What are the ingredients in a Manhattan? SWEET VERMOUTH, WHISKEY / BOURBON

What are the ingredients in a Cosmopolitan? VOKA LIME JUICE SPLASH CRAN

What are the ingredients in a Long Island Iced Tea? VOKA GIN TEQUILA TRIPLE SEC SOUR MIX

What makes a margarita a "Cadillac"? LIGHT RUM ISL, SUGAR MIX LIME JUICE FLOAT SPLASH COKE

What is simple syrup? USED FOR OLD FASHION

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

NO

What should you do if you break a glass in the ice? REPLACE ICE, CLEAN BIN

When is it OK to have an alcoholic beverage while working? NO

What does it mean when a customer orders their cocktail "dirty"? ADD OLIVE JUICE

What are the ingredients in a Margarita? LIGHT RUM, LIME JUICE SUGAR MIX