

Scott M. Day

2014 Fayette, Apt. 2
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PROFESSIONAL SUMMARY

Focused and hardworking server and bartender with an exceptional customer service record. Knowledgeable in a wide variety of food and bar preparation and presentation styles. Able to handle a high-pressure, fast-paced working environment with complete courtesy and professionalism.

PROFESSIONAL EXPERIENCE

Aramark Sports & Entertainment, <i>Banquet Server, Captain, Bartender</i>	Kansas City, MO	2013 –2016
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- Collected money for drinks served.
- Checked identification of customers to verify age requirements for purchase of alcohol.
- Cleaned glasses, utensils, and bar equipment.
- Balanced cash receipts.
- Attempted to limit problems and liability related to customers' excessive drinking by taking steps such as persuading customers to stop drinking, or ordering taxis or other transportation for intoxicated patrons.
- Examined trays to ensure that they contain required items.
- Placed food servings on plates or trays according to orders or instructions.
- Loaded trays with accessories such as eating utensils, napkins, or condiments.
- Cleaned or sterilize dishes, kitchen utensils, equipment, or facilities.

McCormick & Schmick's Restaurant, <i>Server/Bartender</i>	New York, NY	2004 –2013
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- Trained workers in food preparation, and in service, sanitation, and safety procedures.
- Compiled and balance cash receipts at the end of the day or shift.
- Supervised and participate in kitchen and dining area cleaning activities.

Tavern On The Green <i>Banquet Captain/Bartender</i>	New York, NY	1997–2004
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- Trained workers in food preparation, and in service, sanitation, and safety procedures.
- Compiled and balance cash receipts at the end of the day or shift.
- Supervised and participate in kitchen and dining area cleaning activities.

EDUCATION:

York College, New York	Real Estate Certificate
University of Missouri – Kansas City	B.A. in Theater
University of Missouri – Kansas City	B.A. in Communication Studies