

KELSEY BROWN

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In the years following graduation I have worked with people from all over the world and successfully adapted to other cultures to gain invaluable communication and interpersonal skills. I am quick learning, independent and ready to show my passion for customer service.

EDUCATION

BACHELOR OF ARTS IN JOURNALISM University of Missouri // Columbia, MO // 2014
Emphasis in Strategic Communication/Advertising
Multicultural Studies Certificate

EXPERIENCE

APPRENTICE Kanalani Ohana Farm // Captain Cook, HI // November 2015-2016
Engaged and informed customers about our specialty products at weekly farmers market
Independently processed and harvested organic, specialty coffee

CASHIER/SERVER/LINE COOK Ingredient // Columbia, MO // April 2013- 2014
Customer service; assisted customer in creation of custom meals
Worked various positions in both back of house and front
Multitasked by communicating with customers and employees while simultaneously running expo position during peak hours

HOSTESS T.G.I.Fidays // Columbia, MO // May 2012- 2013
Escorted guests to their tables and properly welcomed them, as well as conveyed promotional messages and answered questions
Efficiently coordinated the wait list during peak hours while simultaneously employing management skills by directing three other hosts

INTERN Missouri River Relief // Columbia, MO // Fall 2013
Organized and updated the organization's website including archives of all past events and sponsors

INTERNATIONAL EXPERIENCE

APPRENTICE Liukenko Farm // Los Maitenes, Chile // Fall 2016
Assisted on an organic, small-scale farm workshop
Communicated and followed directions efficiently in Spanish with farm manager and employees

AU PAIR Madrid, Spain // February 2015 – October 2016
Taught and supervised children from the ages of 4 to 12
Communicated efficiently in Spanish in everyday conversation and class work

VOLUNTEER ESL TEACHER CNU International Program // South Korea // Summer 2014
Organized and created engaging lesson plans with Korean co-teacher for 6th and 8th grade Korean students
Showed leadership skills as head of classroom

PARTICIPANT Chonnam International Summer Session // Gwangju, South Korea // Summer 2013
Selected to attend the summer study abroad program at Chonnam International University
Visited many historic and cultural sites through fieldtrips and activities