

Raina Daniella Huerta

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Career Summary

Flight Attendant

United Airlines, San Francisco, CA

June 2016-present

Comply with FAA regulations and ensure safety precautions are being followed prior to departure and while in flight. Trained to handle emergency situations, including safety, security, and medical. Serve and sell beverages, meals, and snacks. Greet customers during boarding, answer questions, and assist with stowage of luggage. Deliver exceptional customer service to a large volume of people.

Server

Fire + Wine, Glen Ellyn, IL

August 2012-June 2016

Problem-solved and multi-tasked while working in a fast paced, fine dining environment. Communicated with guests to ensure that their personal needs were met, as well as with the entire restaurant staff to promote a smooth and professional atmosphere. Adjusted complaints of patrons in order to provide a high quality customer service experience.

Server and Bartender

Tilted Kilt Pub and Eatery, Woodridge, IL

August 2010- August 2013

Acted as a part of a dynamic and fast paced team. Fostered customer loyalty & satisfaction through unrivaled service and hospitality. Provided recommendations for food and drinks. Promoted our unique brand and vision through interaction with the public at company sponsored car shows, golf outings, and MMA events.

Banquet Server & Cocktail Server

Naperville Country Club, Naperville, IL

May 2009-August 2009

Assisted in all aspects of set up, customer service, and cleaning to create a beautiful venue and experience for various occasions including weddings, birthdays, and private parties.

Receptionist

Eugenija's Hair Design, Naperville, IL

October 2006 – August 2008

Organized paperwork & coordinated client appointments in order to effectively make use of space and time. Managed reception area including the welcoming of our guests. Served as a central point of contact for vendors and clientele. Managed multiple projects simultaneously while keeping the calendars and appointment books up to date.

Education

College of Dupage, Associate in Arts

2016

University of Illinois at Urbana-Champaign, general studies

2008-2009

Experience

Daycare Volunteer

The Compass Church, Naperville, IL

February 2016 - Present

Responsible for providing age-appropriate care which includes: feeding, changing diapers, maintaining a safe environment, putting children down for naps, holding, or sitting with and cheerfully interacting with children through play. Polite, friendly, and courteous to all children, parents, and volunteers.

Volunteer

Reach Global, Gressier and Port Au Prince, Haiti

March 2016

Assisted with a construction project alongside Haitians at the seminary school in Port Au Prince. Built desks at the orphanage. Spent time playing with the children and making crafts. Engaged in cultural immersion by learning basic Creole and socializing with the local community.

Agricultural Assistant

Mano Pueo Farms, Huelo, Hawaii

February 2011-July 2011

Acted as project manager in coordinating planting and maintenance, constructing a water tank, mixing cement for building structural foundation, sculpting terraces, preparing fertilizer, operating machinery, etc. Cultivated a deep love, gratitude, and understanding of the land and natural surroundings while living and working on a four-acre, off the grid solar powered farm.

Activities

The Second City Chicago, *Acting 1 Student*

2012

Krannert Center for the Performing Arts, *Usher*

2009

The Green House Fashion Show, *Runway Model*

2009

Skills

Language: Conversational in Spanish

Bassett Certified

Food Handler Certified