

Dominic A. Cornelius
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Professional Summary

A professional with 5 years of experience in the customer service industry, having worked primarily with the public providing vital info and retail sales. Dependable, detailed, organized and an effective team player. A trusted, valuable, independent worker who requiring minimal supervision. Possess leadership skills by being an effective communicator. One who prioritized the task to meet the demands of the deadlines.

Professional Qualifications

- Possess strong work ethic, by knowing how to support others, by actively demonstrating my work through setting high standards of performance for myself.
- Multi-tasked ; good communicator by listening, good written, verbal and interpersonal communication skills; can work well with people from diverse backgrounds
- Effective problem solving, decision-making and non- judgmental skills

Employment Experience

KU **2016**

House Keeping

- Cleaned hospital rooms after customers were discharged

Sonic **2015**

Car Hop

- Took orders and ran food to vehicles waiting at stations.

T.J.MAXX, Kansas City, MO **2013-2014**

Orderly Associate Tech

- Developed and process customer orders. Maintained the security and well being of the customers. Order products based upon daily inventory.

Sonics Drive-In, Kansas City, MO **2012-2013**

Carhop/Cashier

- Accepted payment from customers and make change in a timely manner. Multi-tasked by being able to meet the demands of staff and customers.
- Mediation between customers regarding, orders, comments and complaints. Prepared meal on orders on demands.

Target Store Kansas City, MO **2007-2009**

Team Member/Cashier

- Greet customers and met the needs by knowing the merchandise. Authorized all monetary transactions by reconciling all daily deposits. Maintained orderly, clean stocking and checkout area.

DAV Thrift Store **2009-2011**

Pricing Team/Cashier

- Addressed customers need and concern through info and optimal customer service.
- Take inventory and examine merchandise that is salvable.

Education & Training

DeLasalle Education Center, Kansas City, MO

High School Diploma