

Alex Molina

814 S. Harvard Blvd.
(213)401-8991

➤ OBJECTIVE

To grow and learn within the company, give a superb experience for customers with a smile. While making sure everyone has a great and safe working shift.

➤ EXPERIENCE

Bulgogi Hut Korean Bbq Restaurant
Server (9-2008) – (8-2015)

- Strong shift leader
- Able to multitask at a very fast pace
- Follows safety and health codes to a great standard.
- Years of experience in dealing with, as well as making sure customer service is a top priority.

➤ EDUCATION

- El Camino Real High School Woodland Hills, CA
- 2001-2005 G.E.D
- Los Angeles City College
- 2005-2008/ 2010-2012
Some college

➤ AWARDS & ACKNOWLEDGEMENTS

- N.J.R.T.C.
- Organized young adults in my community for volunteer services, vast amounts of community service hours.
- Very fluent in English and Spanish
- Received awards for great customer service as well for high sales.

Name Alex Molina

Servers Test

Score / 35

Multiple Choice

- D 1) Food is served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A 2) Drinks are served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A. 3) Food and drinks are removed on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A. 4) What part of a glass should you handle at all times?
a) The stem
b) The widest part of the glass
c) The top
- A. 5) When you are setting a dining room how should you set up your tablecloths?
a) Neatly and evenly across the tables
b) The creases should all be going in the same directions
c) The chairs should be centered and gently touching the table cloth
d) All of the above
- D. 6) If you bring the wrong entrée to a guest what should you do?
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
c) Try to convince the guests to eat what you brought them
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

D Scullery

A. Queen Mary

E. Chaffing Dish

G French Passing

B. Russian Service

F Corkscrew

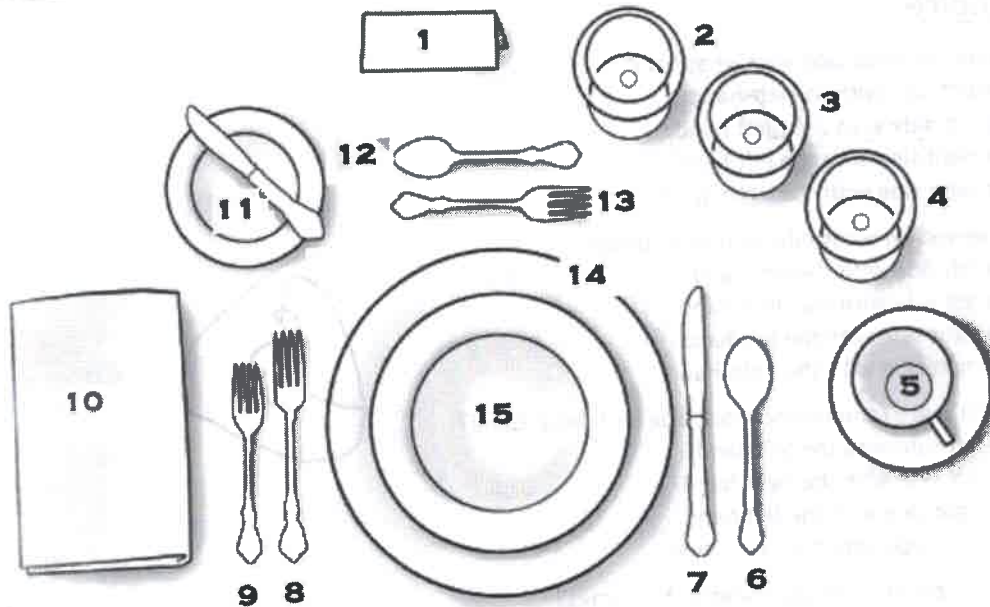
C. Tray Jack

- A. Metal buffet device used to keep food warm by heating it over warmed water
- B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)
- C. Used to hold a large tray on the dining floor
- D. Area for dirty dishware and glasses
- E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored
- F. Used to open bottles of wine
- G. Style of dining in which the courses come out one at a time

Name _____

Servers Test

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>2</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>3</u> | Wine Glass (White) |
| <u>4</u> | Water Glass | | |

Fill in the Blank

- The utensils are placed 10 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? cream & sugar.
- Synchronized service is when: everything comes out in a certain order.
- What is generally indicated on the name placard other than the name? business name.
- The Protein on a plate is typically served at what hour on the clock? 6pm.
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
let the cook/chef know.