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AHMAD MACHNOUK

EMPLOYMENT

Stand Manager Golden 1 Center

* 2016 Sep-

* Responsibilities :

- Complete oversight and operation of concession stand.
- Maintain complete and accurate inventories.
- Supervises setup and breakdown of stand.
- Supervises the production of all menu items.
- Services our fans when necessary.
- Oversees all cleanliness and sanitation of stand.
- Trains and supervises all stand employee's.
- Completes all inventory/ order forms accurately.
- Supervises and assists employee's in the setup of concession stand.
- Supervises and assists all employee's in the preparation of all menu items, consistency being of the utmost importance.
- Able to provide help and guidance when needed.
- Effective communicator to employee's and management.

Overall Objective: To operate a clean, safe, organized and profitable stand, while providing excellent customer service, and a positive work environment for our employee's.

Work Environment : Work at a very fast pace, able to do multiple tasks at once, and stay cool headed and organized. A quick thinker and problem solver.

- Supervises and directs customer service during game and maintains positive fan experience.
- Supervises all cleanup and proper closing of the concession stand.

* 2015 Sep - Jan 2016

dunkin donuts

* team lead of swing shift

* **Responsibilities :**

* Talk employees into through and out of position on each shift, communicating responsibilities, providing feedback, and recognizing achievements in a respectful manner. Deploy team members appropriately to meet guests' needs and service standards throughout shift. Support training of Crew Members as directed by Restaurant Manager or Assistant Manager