

Name J. Panda

Servers Test

Score / 35

Multiple Choice

- 1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- 4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top
- 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above
- 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

D - Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

E - Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A - Chaffing Dish

C. Used to hold a large tray on the dining floor

C - French Passing

D. Area for dirty dishware and glasses

B - Russian Service

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F - Corkscrew

F. Used to open bottles of wine

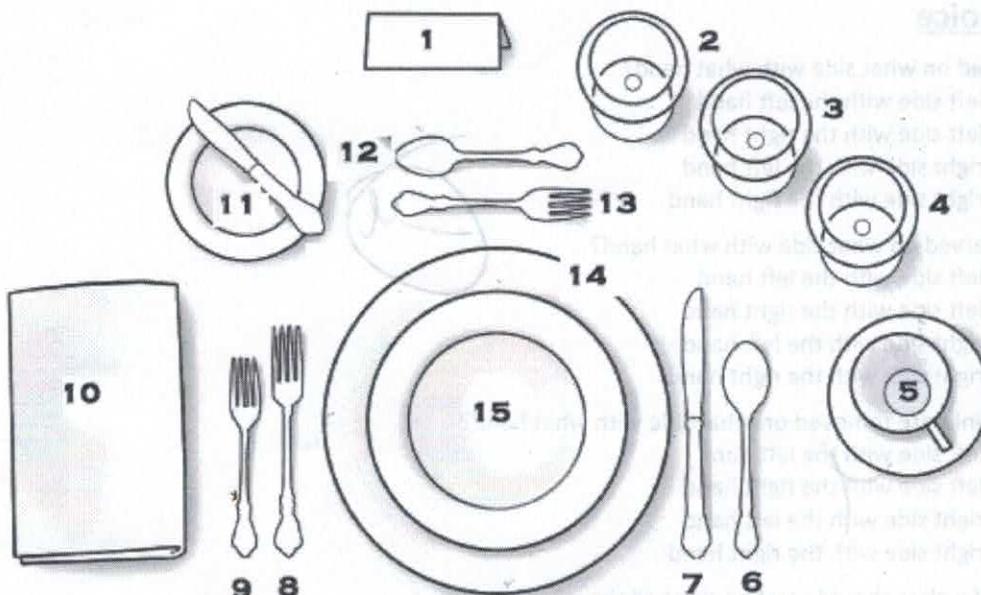
C - Tray Jack

G. Style of dining in which the courses come out one at a time

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Score / 35

Servers Test



Match the Number to the Correct Vocabulary

<u>10</u>	Napkin	<u>8</u>	Dinner Fork
<u>11</u>	Bread Plate and Knife	<u>5</u>	Tea or Coffee Cup and Saucer
<u>1</u>	Name Place Card	<u>7</u>	Dinner Knife
<u>12</u>	Teaspoon	<u>2</u>	Wine Glass (Red)
<u>13</u>	Dessert Fork	<u>9</u>	Salad Fork
<u>6</u>	Soup Spoon	<u>14</u>	Service Plate
<u>15</u>	Salad Plate	<u>3</u>	Wine Glass (White)
<u>4</u>	Water Glass		

Fill in the Blank

1. The utensils are placed 1" inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Dessert
3. Synchronized service is when: When everyone is served at the same time.
4. What is generally indicated on the name placard other than the name? Name of party and Company Name
5. The Protein on a plate is typically served at what hour on the clock? 9 o'clock
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?

Ask if their are any allergy restrictions then notify Supervisor and Kitchen.

Bartenders Test

Score / 35

Multiple Choice (6 points)

a. 1) Carbonation _____ the rate of intoxication.
 a) Slows down
 b) Speeds up
 c) Does nothing to

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b. 2) What are the six most commonly used spirits?
 a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
 b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
 c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
 d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum

b. 3) You can accept an expired ID as long as all other information is correct.
 a) True
 b) False

a. 4) If someone has had too much to drink, serving them coffee will help sober them up.
 a) True
 b) False

d. 5) What are the acceptable forms of ID for Alcohol Consumption?
 a) State or Government Issued ID Card or Drivers License
 b) Passport or Passport ID Card (as long as it lists the person's date of birth)
 c) School ID or Birth Certificate
 d) A & B
 e) A, B & C

b. 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
 a) True
 b) False

Vocabulary (9 points)

Match the word to its definition

C "Straight Up"

a.) Used to crush fruits and herbs for craft cocktail making

F. Shaker Tin

b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured

I "Neat"

c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice

A. Muddler

d.) To pour $\frac{1}{2}$ oz of a liquor on top

B. Strainer

e.) Used to measure the alcohol and mixer for a drink

E. Jigger

f.) Used to mix cocktails along with a pint glass and ice

C. Bar Mat

g.) Used on the bar top to gather spills

D. "Float"

h.) Requesting a separate glass of another drink

H "Back"

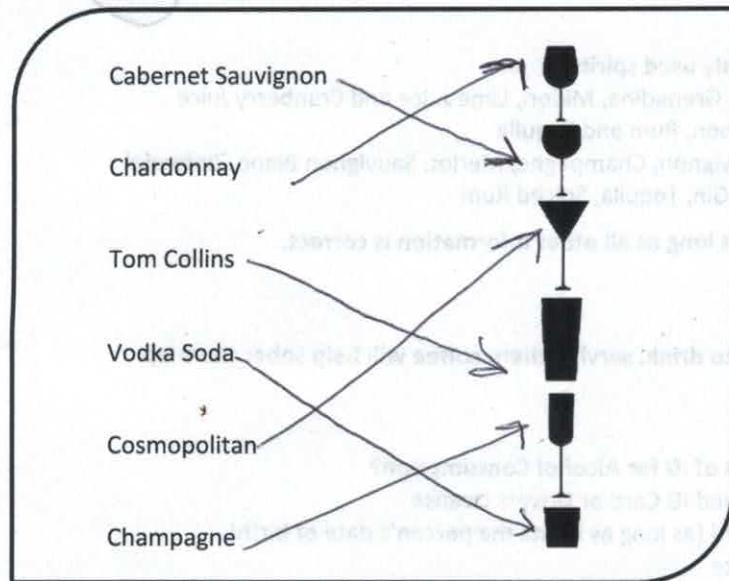
i.) Means to serve spirit room temperature in a rocks glass with no ice

Bartenders Test

Score / 35

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points):

Macallan (Scotch)

Chapin (Vodka)

Don (Tequila)

What are the ingredients in a Manhattan? Sweet Vermouth, Bourbon Whisky, Soda (optional), Bitters (optional)

What are the ingredients in a Cosmopolitan? Lime Juice, Cranberry Juice, Citron Vodka, Premium Orange Liqueur

What are the ingredients in a Long Island Iced Tea? Vodka, gin, tequila, rum, triple sec, sour mix, cola

What makes a margarita a "Cadillac"? Orange juice, Grand Marnier float

What is simple syrup? Equal parts sugar and hot water

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

No. This called marrying bottles

What should you do if you break a glass in the ice? Burn the ice, clean the bin, then replace with fresh ice

When is it OK to have an alcoholic beverage while working? NEVER EVER EVER !!!

What does it mean when a customer orders their cocktail "dirty"? 1.5 oz olive juice in a martini

What are the ingredients in a Margarita? Lime juice, Sour mix, Tequila, Triple Sec

1.5 oz 1/2 oz 1.5 oz 1/2 oz 1.5 oz
Skinny Fresh Lime Juice, Agave Syrup, 100% Blue Agave Tequila

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Certified Mixologist

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EXPERIENCE

Barteca Restaurant Group (Bartaco/Barcelona Wine Bar at Ironworks), Atlanta, GA — Mixologist

MARCH 2016 - present

- Thrill Bartaco/Barcelona guests with an exhilarating experience. Educate guests on our extensive wine by the glass and bottle lists containing biodynamic varietals imported from the coasts of Spain, South Africa, and South America.
- Offer beer and wine tastings while preparing delicious handcrafted cocktails using the finest spirits, liqueurs, bitters, and freshest ingredients.
- Additional responsibilities include filling coolers with ice, refreshing freshly squeezed juices and garnish trays, restocking spirits, wine, and beer, restocking glassware and silverware rollups, manage bar bank, food and wine tastings, bar breakdown and cleanup.

Atlantis Mediterranean Bar & Grill, Atlanta, GA — Lead Mixologist/Bar Manager

DECEMBER 2015 - MARCH 2016

- Designed signature drink menu which consisted of all hand crafted cocktails.
- Assisted with the selection of the exclusive wine list.
- Implemented price points for well, call, and premium liquor and liqueurs.
- Implemented open and closing duties.
- Assisted with hiring of bar staff.
- Trained bar staff on beverage standards, points of service, up selling, mixology, speed and pour accuracy, food and wine pairings, and customer satisfaction.
- Conducted promotional videos for marketing campaign in partnership with Radio One.
- Offer beer and wine tastings while preparing delicious hand-crafted cocktails using only the freshest ingredients.
- Additional responsibilities included checking weekly inventory, stocking dry storage area, meeting with executive chef to place orders for bar supplies, filling coolers with ice, refreshing freshly squeezed juices and garnish trays, restocking spirits, wine, and beer, restocking glassware and silverware roll ups, manage bar bank, food and wine tastings, bar breakdown and cleanup, managing voids, comps, and discounts, managing checkouts for both bar and server staff, manage restaurant with general manager was off.

SKILLS

- Mastery of classic cocktail recipes.
- Extensive Knowledge of Beer, Wine & Spirits
- Food Pairing
- Excels at Upselling
- Excellent Customer Service Skills
- Energetic, quick-witted, charismatic and personable
- Critical Thinker and Problem Solver
- Strong Leadership Capabilities
- Bar Management

AWARDS

Best Margarita at Atlantic Station - June 2015

Twelve Lobby Bar & Bistro, Atlanta, GA — Mixologist

MARCH 2015 - DECEMBER 2015

- Earned the credential as highest selling mixologist at The Lobby Bar and Bistro by consistently exceeding the expectations of guests, providing outstanding customer service, offering wine and beer tastings and preparing delicious hand-crafted cocktails using only the freshest ingredients.
- Recipe won the Best Margarita at Atlantic Station Contest in June 2015
- Additional responsibilities include filling coolers with ice, refreshing freshly squeezed juices and garnish trays, restocking spirits, wine, and beer, restocking glassware and silverware rollups, manage bar bank, attending lineup with Chef Justin, food and wine tastings, bar breakdown and cleanup.

MKTG Inc., Atlanta, GA— Mixologist

SEPTEMBER 2014 - MAY 2015

- Greet and engage consumers traveling internationally and conduct tastings of Diageo Spirits Haig Club Single Grain Scotch Whisky and Captain Morgan Black Spiced Rum
- Educate consumers on the history of Haig Club, the partnership with David Beckham, the process of distillation, the nose, taste, and finish, and how Haig Club differs from single malt and blended Scotch Whiskys.
- Additional responsibilities include conducting confirmation calls, completing daily promotional reports, capturing promotional photos of consumers tasting the product and uploading them to a Shutterfly account, submitting payroll timesheets to Ceridian, and submitting gas mileage and parking reimbursement forms.

The Pig and the Pearl , Atlanta, GA — Mixologist

JULY 2014 - OCTOBER 2014

- Educate guests on the unique concept of The Pig and the Pearl, highlight the achievements of James Beard nominated Executive Chef Todd Richards, and introduce menu offerings, daily specials and wine pairings.
- Additional responsibilities include filling coolers with ice, refreshing freshly squeezed juices and garnish trays, restocking spirits, wine, and beer, restocking glassware and silverware rollups, manage bar bank, food and wine tastings, bar breakdown and cleanup.

EDUCATION

Georgia Southern University, Statesboro, GA — B.S, Sport Mgmt

AUGUST 2001 - DECEMBER 2004

ABC Bartending School, Marietta, GA Certification in Bartending and Mixology

MAY 2014

REFERENCES

Chef Lofti Chabaane
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Chef Todd Richards
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