

# Stephanie Twaite

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## Professional Summary

Management experience and exceptional people skills, Desires a challenging role in customer service.

## Core Qualifications

- Client-focused
- Quick learner
- Training and development
- Change management
- File/records maintenance
- Computer proficient

## Experience

Juan Pollo

**Manager**

San Bernardino, Ca

September 2010 to March 2014

Starting out as a cashier and waitress, moving my way up into poultry, and cooking gave me great work ethics and responsibility. The owner Albert Okura then granted me the management position which included scheduling, invoices, communication skills, Provided onsite training. Increased sales by 17% over two-year period. Monitored multiple databases to keep track of all company inventory, and Successfully led key projects which resulted in positive outcome.

## Education

Victorville Adult School

**High School Diploma**

Victorville, CA

## Professional Affiliations

Leadership Development Program