

SUMMARY

To obtain a position within a company in which I can utilize the customer service skills that I have obtained through my work history to help increase production and sales. An ideal position would be with a company that offers paths to growth, in which I can develop new skills.

EXPERIENCE

2016-Present: Head of House, Silent Valley Club, Banning, CA

Responsibilities include: Greeting, seating, and serving restaurant customers. Maintaining a clean work environment. Completing inventory and assessing restaurant product needs. Cash handling. General food preparation. Assisting with planning upcoming events.

2011-2016: Refinisher, Kramer's Furniture Refinishing, Redlands, CA

Responsibilities included: Restoring damaged or aged wooden furniture, cabinetry, appliances, and heirlooms to their original state. Completing accurate estimates for customers, including insurance claims. Traveling to customer's homes to complete in-home projects. Training new associates in the craft of refinishing. Ensuring that customers are satisfied with the finished project.

2008-2011: Student Worker, Theatre Assistant, Crafton Hills College, Yucaipa, CA

Responsibilities included: Assisting the Technical Director with the building, painting, and designing of props, sets, lighting, and costumes for each seasons productions. Maintaining a clean and safe working environment. Performing Technical Theatre positions such as light and sound board operator.

2006-2011: Server/Host, Marie Calender's Redlands, CA

Responsibilities included seating customers or assisting them with front counter sales, taking orders and delivering food promptly and accurately and maintaining clean and safe work environments.

EDUCATION

2011 Crafton Hills College, currently no degree obtained

Awards: Outstanding Student in the Discipline of Theatre 2008, 2009

2006 Redlands High School, Diploma received

REFERRALS

Kevin Palkki, Theater Technician: Crafton Hills College (909) 389-3298

Tom Bryant, Professor: Crafton Hills College (909) 389-3296

Jason Patterson, Former Co-worker, Marie Calander's (909) 528-5226