

# VANESSA TORRES

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## Summary

Highly enthusiastic customer service professional with 5 years client interface experience.

## Skills

- Strong organizational skills
- Active listening skills
- Energetic work attitude

- Adaptive team player
- Customer service expert
- Sharp problem solver

## Experience

### **Cashier/Food Runner**

**05/2011 to 06/2012**

### **Braums**

**Mckinney, TX**

Ice Cream/Burger drive thru joint. Job included taking orders, running the cash register and making the orders.

### **Waitressing**

**07/2012 to 06/2013**

### **Heartland**

**Barstow, CA**

Waitress at family restaurant. Job entailed seating people, taking drink and food orders, bringing food out and making sure tables were satisfied, and had everything needed.

### **Cleaner**

**07/2013 to 03/2017**

### **Self Employed**

**Washington, DC**

Ran a house cleaning business. Job entailed making a schedule, managing a cliental of 30, providing exceptional house cleaning, being friendly, and giving clients a great experience.

### **Shift Manager**

**10/2015 to 05/2016**

### **Autozone**

**Washington, DC**

Job included training new employees, answering questions, helping customers, closing out registers, counting safe, and closing the store.

### **Cashier**

**06/2016 to 12/2016**

### **AFEES**

**Washington, DC**

Gas station on Bolling Airforce Base. Job included Stocking, selling tobacco and alcohol product, checking out customers, and providing exceptional service with a smile.

## References

Diane Raunch - (402) 547-9036

Alysen Warham - (202)407-3443

Stephanie Wentz- (571) 278-7253