

Iyana Young

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401 Preakness Ave

Paterson NJ 07524

(862) 262-4532

Tues ②
2:30pm

Professional Overview

To obtain a position in the work force where I can demonstrate my skills, development and experience as well as grow in the work industry.

EXPERIENCE

City Green , 171 Grove Street ,Clifton NJ— :(973) 869-4086 *Crew member , part time cashier*

June 30th, 2014 - August 15th, 2015

Junior Crew Leader/Crew member - taking care of children from the hours of 8am - 3pm, Teaching children about organic life values, plants , eating healthy and having fun while doing so. Part time cashier - Selling farm grown products to all local customers.

Wize Guyz Pizzeria , 353 crooks ave, Clifton NJ(973) 772-3535 — *Manager*

July 28th 2015 - Present

Jackson Hewitt tax office , 79 Union Blvd , Totowa NJ

January 2017 - March 2017 (seasonal)

Customer service representative.

Marketing sales Brand ambassador (Team Lead)

March 2017 - present

Marketing indian cuisine all over the northern Nj area as the team lead in which I am in charge of all weekend shows and sales.

SKILLS

CPR certified , Communication skills, Research skills, Leadership / management skills, Teamwork skills, Adaptability Flexibility

AWARDS

Employee Of the Month

EDUCATION Passaic County Technical Institute , 45 Reinhardt Rd, Wayne NJ

William Paterson University (Fall 2017)

Servers Test

Multiple Choice

- A 1) Food is served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- B 2) Drinks are served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- C 3) Food and drinks are removed on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- B 4) What part of a glass should you handle at all times?
a) The stem
b) The widest part of the glass
c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
a) Neatly and evenly across the tables
b) The creases should all be going in the same directions
c) The chairs should be centered and gently touching the table cloth
d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
c) Try to convince the guests to eat what you brought them
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

24/35
68%

Match the Correct Vocabulary

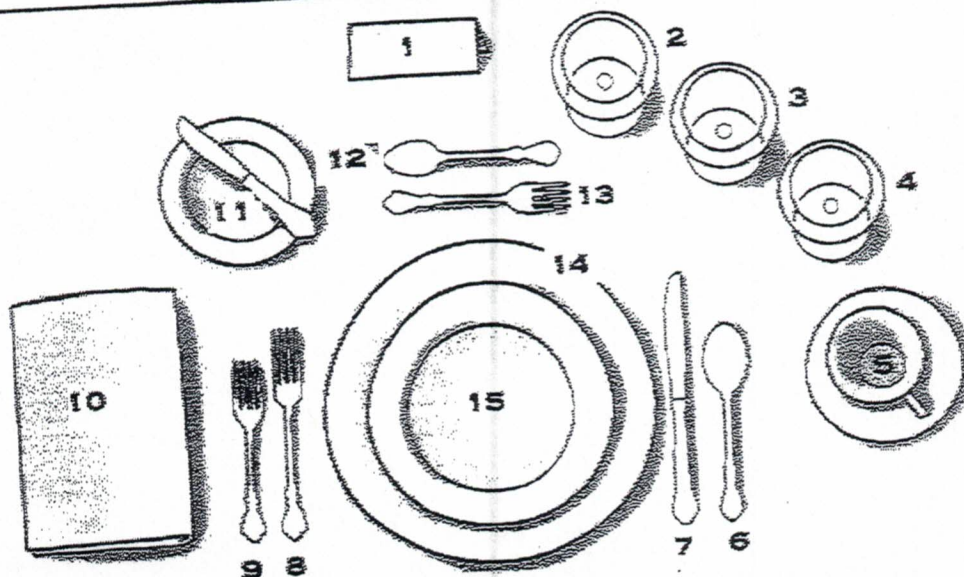
- D Scullery
A Queen Mary
C Chaffing Dish
B French Passing
G Russian Service
F Corkscrew
E Tray Jack

- A Metal buffet device used to keep food warm by heating it over warmed water
B Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)
C Used to hold a large tray on the dining floor
D Area for dirty dishware and glasses
E Large metal shelving unit for prepared food to be held or for dirty trays to be stored
F Used to open bottles of wine
G Style of dining in which the courses come out one at a time

Name _____

Servers Test

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>3</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>2</u> | Wine Glass (White) |
| <u>4</u> | Water Glass | | |

Fill in the Blank

1. The utensils are placed 3 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Sugar and cream.
3. Synchronized service is when: every fancy and professional way of serving food
4. What is generally indicated on the name placard other than the name? the table number
5. The Protein on a plate is typically served at what hour on the clock? 7 or 8
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
Ask the chef if he can accommodate the guest.

Interview Note Sheet

Applicant Information

Name: <u>Lyana Young</u>	Interviewer: <u>Jo Peir</u>
Date: <u>05/09/17</u>	Rate of Pay: <u>\$12</u>
Position (s) Applied for: <u>Server</u>	Referred by: <u>Craigslist</u>

Test Scores

Server	/35	%	Bartender	/30	%
Prep Cook	/15	%	Barista	/10	%
Grill Cook	/40	%	Cashier	/10	%
Dishwasher	/10	%	Housekeeping	/16	%

Seeking:

Full-Time

Part-Time

Relevant Experience & Summary of Strengths

Total of _____ in Food Service

Currently in school, graduating in June 22nd
 Only available Mon-Thurs after class (1pm)
 After school year, open Mon-Thurs.

- ~~Wine~~ Guyz Pizzeria
 • Clifton
 • manager
 • 2015 - present.

- Jackson Hewitt
 (seasonal tax; customer rep)

- Subkis → Indian
 cuisine marketing.
 Vendor trade shows
 @ costcos all over
 NJ/NY. (weekends)

- up to 1 hour distance travel

P.O.S. Experience: Y / N details: _____

Transportation

Car

Public Transit

Carpool (Rider / Driver)

Regions Available to work:

North NJ

Paterson
 South NJ

Central NJ

Jersey Shore

Certifications (if any)

TIPS

Serv-Safe

LEAD

Other _____

Will Submit

Availability

Open

AM only

PM only

Weekdays only

Weekends only

Details:

Mon-Thurs after 1pm

Uniforms Owned:

Bistro

Black Bistro

Tuxedo

1/2 Tuxedo

Black Vest

Long Black Tie

Chef Coat

Chef Pants

Knives

Black Pants

Non-Slip Shoes

Bow Tie

Other: _____

Would you recommend this applicant for Acrobat Academy?

Convention Candidate?

Other Languages Spoken: