



Dear Valued Customer.

Each year, Acrobat Outsourcing has grown and that is because of your loyalty to our company. Because of that growth, there has been an increase in the number of requests we receive for staff at certain peak times of the year. Our busiest season, as you can imagine, is the Fall and Winter Holiday Season.

During the fall and winter holidays, and concentrated mostly during the weekends, we have more orders for staffing than we can accept. To secure the best talent and assign them to your important orders, it is necessary for Acrobat Outsourcing to offer our staff more competitive, higher wages than their regular hourly rate of pay. This means our charge rates must also increase.

By charging a premium rate for staff, this allows us to accept more of your orders with higher numbers of staff. For these reasons, during our peak season there are certain premium or 'blackout' dates in which our hourly rate for all staff, regardless of position is \$45.00 per hour. Here are the affected dates:

August

23, 24, 25

October

11, 12, 18, 19, 25, 26

November

1, 2, 8, 9, 15, 16, 17, 18, 19, 20, 21, 22, 23, 27, 28, 29, 30

December

5, 6, 7, 12, 13, 14, 19, 20, 21, 24, 25, 31

January (2020)

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Thank you.

Paul Rickett

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