

PARADORN ALBERT SUMNER

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Professional Summary

Motivated customer service specialist/ Host with over [3] years Restaurant/Hotel experience in a fast-paced, team-based environment.

Skills

1. Great People handling skills
 2. Positive attitude
 3. "The Customer is always right attitude"
 4. Good understanding of how customers want to be treated.
 5. Team Player
- Exceptional communication skills
 - Quick learner
 - Trusted key holder
 - Creative problem solver
 - Strong client relations
 - Multi-line phone talent

Work History

Host/PR Manager,

Davis Hotel, Blue Elephant – Bangkok, Thailand

I handled reservations and bookings. Online imaging (Instagram/Facebook) Customer relations and feedback for disgruntled customers.

Education

High School Diploma: 2013

RAIS - Bangkok Thailand

Accepted Into:

University of California, Irvine

University of California, Santa Cruz

University of California, Riverside

University of California, Merced

Pace University

Accomplishments

- *Conflict Resolution*
 - Responsible for handling customer account inquiries, accurately providing information to ensure resolution of product/service complaints and customer satisfaction.
- Entrepreneur accomplishment: Started my own Ice Cream shops which boomed into 5 different branches all operated and handled by me.

Community Service

2010-2014

- Taught English to Thai Orphans
- Tutored SATs FREE to Underprivileged children who could not afford to pay.