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# Jacqueen Gandy

## Objective

To obtain a position in Hospitality and Customer Service Ind.

## Work Experience

11/05-12/12 Goodwill Industries San Francisco, CA

## **Assistant Store Manager**

- Opening and closing retail store, addressed customer needs, and balanced cash.
- Monitor store inventory, ensure that merchandise is properly stocked and maintained.
- Assists in training new employees and provide on-going training to maintain a skilled staff.

01/11-02/12 The Blue Macaw Bar & Restaurant San Francisco, CA

## **VIP Bottle Service**

- Meet, greet and escorted guests to the VIP area.
- Provided guests with complete and attentive service.
- Respond promptly and courteously to any request.

08/07 – 01/10 TNDC(Dalt Hotel) San Francisco, CA

## **Night Manager**

- Respond to building emergencies during the night hours.
- Know the main building systems and respond to emergency back up coverage.
- Be available by phone and on-call during specified hours.

09/07 – 05/08 Moscone Convention Center San Francisco, CA

## Food Prep

- Actively participated in the preparation of foods by: paring, cutting, dicing and washing.
- Assigned to various work stations in kitchen.
- Perform other duties as requested.

## Education

2008 – Certification Culinary Service Skills Training, City College of San Francisco, CA of San Francisco

2006 – Professional Certification National Retail Federation Certification in Customer Service and Retail Sales San Francisco, CA

References are available on request.