

# Jacqueen Gandy

## Objective

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To obtain a position in Hospitality and Customer Service Ind.

## Work Experience

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11/05-12/12                      Goodwill Industries                      San Francisco, CA

### Assistant Store Manager

- Opening and closing retail store, addressed customer needs, and balanced cash.
  - Monitor store inventory, ensure that merchandise is properly stocked and maintained.
  - Assists in training new employees and provide on-going training to maintain a skilled staff.
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01/11-02/12                      The Blue MaCaw Bar & Restaurant                      San Francisco, CA

### VIP Bottle Service

- Meet, greet and escorted guests to the VIP area.
  - Provided guests with complete and attentive service.
  - Respond promptly and courteously to any request.
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08/07 – 01/10                      TNDC(Dalt Hotel)                      San Francisco, CA

### Night Manager

- Respond to building emergencies during the night hours.
  - Know the main building systems and respond to emergency back up coverage.
  - Be available by phone and on-call during specified hours.
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09/07 – 05/08                      Moscone Convention Center                      San Francisco, CA

### Food Prep

- Actively participated in the preparation of foods by: paring, cutting, dicing and washing.
  - Assigned to various work stations in kitchen.
  - Perform other duties as requested.
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## Education

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2008 – Certification                      Culinary Service Skills Training, City College  
of San Francisco                      San Francisco, CA

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2006 – Professional  
Certification                      National Retail Federation Certification in  
Customer Service and Retail Sales                      San Francisco, CA

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1988 – B.S Degree                      Major in Commercial Leisure Studies  
Minor in Physical Education  
Appalachian State University                      Boone, NC.

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References are available on request.