

Name Pablo Morataya

Servers Test

Score / 35

Multiple Choice

- d 1) Food is served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- b 2) Drinks are served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- b 3) Food and drinks are removed on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand
- a 4) What part of a glass should you handle at all times?
- The stem
 - The widest part of the glass
 - The top
- d 5) When you are setting a dining room how should you set up your tablecloths?
- Neatly and evenly across the tables
 - The creases should all be going in the same directions
 - The chairs should be centered and gently touching the table cloth
 - All of the above
- d 6) If you bring the wrong entrée to a guest what should you do?
- Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 - Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 - Try to convince the guests to eat what you brought them
 - Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

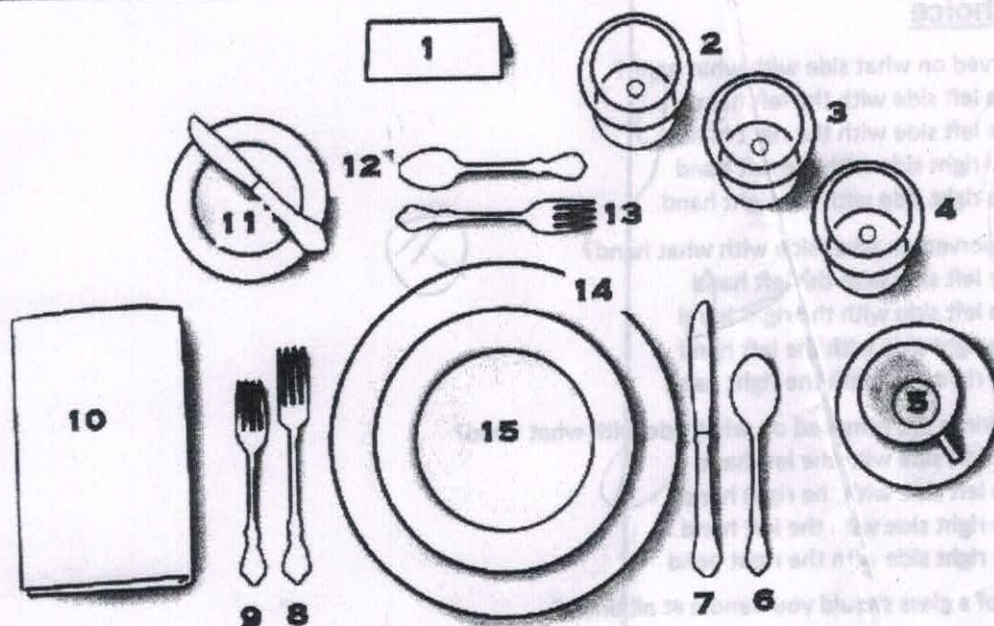
Match the correct Vocabulary

- | | | | |
|----------|-----------------|----|--|
| <u>C</u> | Serving | A. | Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> | à la Carte | B. | Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>D</u> | Ring Dish | C. | Used to hold a large tray on the dining floor |
| <u>B</u> | Tray Passing | D. | Area for dirty dishware and glasses |
| <u>G</u> | Russian Service | E. | Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> | Corkscrew | F. | Used to open bottles of wine |
| <u>A</u> | Tray Jack | G. | Style of dining in which the courses come out one at a time |

Name _____

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Match the Number to the Correct Vocabulary

- | | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>34</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>44</u> | Wine Glass (White) |
| <u>24</u> | Water Glass | | |

Fill in the Blank

- The utensils are placed 3 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? Cream and sugar
- Synchronized service is when: Fast pace services
- What is generally indicated on the name placard other than the name? Guest
- The Protein on a plate is typically served at what hour on the clock? 7:00 pm
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
Go to the kitchen and ask for a gluten-free or Vegetarian meal

Pablo Morataya

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818-901-2681 (Home) 818-294-6369 (Cell)

Objective

Seeking a position within a working environment where I can demonstrate my multiple skills while providing friendly service.

Education

Bachelor of Arts in Communication

May 2017

California State University of Northridge (CSUN), Northridge, CA

Associates of Arts in Communication

June 2015

Los Angeles Valley College, Valley Glen, CA

Work Experience

Waiter (on call events)

March 2009- Present

Latin Flavor Catering (formerly Latin Flavor Café), Van Nuys, CA

- Attended catering events in all parts of Southern California
- Served various multicultural food to event's attendants or guests
- Helped cook and prepare the appetizers, main meal, and dessert

Intern

City of Los Angeles District Office 3, Reseda, CA

December 2016- Present

- Answered and received phone calls
- Input online information on the office's program
- Volunteer events hosted by the district office

Warehouse Worker

June 2016- August 2016

Sunco Lighting (also known as California Wholesale Electric), Canoga Park, CA

- Packed boxes of light bulbs for retail and online stores
- Repaired light bulbs and other products
- Organized warehouses with pallet jack and forklift

Student Worker

April 2015- June 2015

Information Technology Department Los Angeles Valley College, Valley Glen, CA

- Assembled, built, installed, operated, repaired, and upgraded computers and other electronics
- Maintained the IT office and other related offices around the community college
- Assisted the other employees in their daily assignments

Scare Actor

September 2014- November 2014

Six Flags Magic Mountain, Valencia, CA

- Park character acted out in Six Flags' Halloween event Fright Fest
- Seven hours in a heavy customized costume
- Cardio and muscle development to feel comfortable in costume

Intern

August 2012- December 2012

Cucina Della Cucina, San Fernando Valley, CA

- Prepared ravioli and other related Italian food
- Mailed and packed letters and store products to the customers and clients
- Production room clean up and maintenance

Community Service

February 2016- May 2017

California State University of Northridge (CSUN) Speech and Debate Team

- Created and presented speeches for a tournament.
- Volunteer service with forensic youth all around the city of Los Angeles
- Promoted the club all around California State University of Northridge (CSUN)

Special Training/ Skills

- Math: Algebra, Trigonometry, Calculus
- Bilingual English & Spanish
- Customer Service Experience
- Mailing Skills
- Packing Skills
- High School Acting Experience
- Microsoft Office proficient
- Adobe Photoshop proficient
- Web Designing

Awards

Fall 2015 Mike Curb College of Arts, Media, and Communication Dean's List

California State University of Northridge, Northridge, CA

April 2017 City of Los Angeles Certificate of Recognition

City of Los Angeles District Office 3, Reseda, CA

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 June 2016-August 2016

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- Input online information on the office's program
- Answered and received phone calls

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 City of Los Angeles District Office 3, Reseda, CA
 December 2016-Present

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