

Monica Castillo

Server

San Francisco, CA 94132

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To obtain employment as a server where I can utilize my hospitality experience to enhance guest services.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Server

Delancey Street Restaurant - San Francisco, CA - 2013 - 2016

Fast paced lunch service as well as slow paced dinner service overseeing 7 to 10 tables

- Knowledgeable of food and fine wines
- Delivered exceptional service by greeting and serving customers in a timely, friendly manner
- Set up tables, arranged chairs, and set tables with linens, dishes and silverware
- Effectively communicated with kitchen staff regarding customer allergies, dietary needs and other special requests
- Maintained knowledge of current menu items, garnishes, ingredients and preparation methods

Banquet Server/Private Dining

Delancey Street Restaurant - San Francisco, CA - 2013 - 2016

Set up tables, arranged chairs, and set tables with linens, dishes and silverware

- Distributed food and condiments to tables and restocked service stations
- Greeted and directed guests to event locations
- Took food orders and relayed orders to kitchen and serving counter
- Monitored food service to ensure that guests received the meals ordered
- Bussed tables

Head Baker

Delancey Street Restaurant - San Francisco, CA - 2013 - 2016

Monitored inventory of both busy restaurant and café.

- Used ovens, range, industrial mixer among other kitchen equipment
- Created new menu in line with changing produce seasons
- Well-versed in pastry, cake and bread creation
- Scheduled all other employees and assigned tasks accordingly

EDUCATION

Certificate in Hospitality Services

Delancey Street Academy - San Francisco, CA

2013 - 2016

CERTIFICATIONS/LICENSES

Food Handler