

ANGELIQUE PARRY

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EDUCATION

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| 2011 – 2012 | San Francisco State University Pre-Medical Post-Baccalaureate Certificate | San Francisco, CA |
| 2007 – 2009 | San Francisco State University Masters in Social Work | San Francisco, CA |
| 2004 – 2006 | Mills College Bachelor of Arts in Ethnic Studies | Oakland, CA |

WORK EXPERIENCE

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| 2013 – 2014 | Discharge Specialist Discharge Resource Group | South San Francisco, CA |
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Coordinated and executed appropriate and timely discharge plans of patients at the California Pacific Medical Center campuses
Collaborated with the insurance companies, hospice, nursing, rehabilitation and assisted living facilities, and home care agencies to project continued stay requirements
Reduced length of stay in the hospital, minimized unplanned readmission to the hospital, obtained higher reimbursement rates, and ensured patient rights

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| 2011 – 2013 | Clinical Outcomes Research Assistant The Taylor Collaboration | San Francisco, CA |
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Directed the planning of orthopedics and internal medicine research projects to the Institutional Review Board by residents of the Graduate Medical Education Department at St. Mary's Medical Center
Gathered data, performed statistical analyses, and edited a manuscript for publication
Received exposure to work in a lab setting and experience using medical devices, including a C-arm
Participated in the development, preparation and execution of cadaver-based biomechanics testing

2004 **Server** Hayward, CA

Olive Garden

Greeted and seated customers in a courteous manner
Ensured high guest check averages by promoting appetizers, specialty items and wine selections
Carried heavy food trays from kitchen to dining hall

2004 **Server** San Francisco, CA
Rohan Lounge

Provided direct assistance to bartender and lounge staff
Conducted inventory tracking and restocked supplies
Informally recognized as lead server with responsibility for overseeing opening/closing
Coached and mentored new servers regarding menu items, company policies and procedures

2003 **Fine Dining Hostess** Great Barrington, MA
Due Enoteca

Managed in-person and telephone guest inquiries, customer service requests, and reservation bookings
Developed rapport with clients and generated repeat business through friendly attitude and extensive cuisine knowledge
Monitored dining room and guest flow to maximize table usage and minimized customer wait times
Inquired about drink orders and provided information to wait staff
Took guests to their designated table, gave information about specials, handled special requests, and provided waiter information
Trained new host on service policies

2002 **Fine Dining Server** Great Barrington, MA
Verdura Cucina Rustica

Assisted guests in order selection by promoting specific menu items and specials
Responded to inquiries regarding meal preparation and service
Up-sold appetizers, specialty beverages and desserts to increase guest check averages
Effectively communicated with kitchen staff regarding customer allergies, dietary needs, and other special requests
Regularly checked on guests to ensure satisfaction with each food course and beverages
Consistently adhered to quality expectations and standards
Collected payments and balanced transactions with receipts