

Caitlin Perkins

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Summary of Qualifications

I've had three years of experience serving in restaurant, banquet hall, or hotel industries. I've had four years cashiering and customer service experience in the grocery and retail industries. I was promoted from Cashier to Lead Cashier in six months. I have been recognized by management for speed, accuracy, efficiency, and commitment to excellence.

Skills

- Customer Service & Cashiering
- Processing Returns & Credits
- Complaint Resolution
- Credit & Debit Transactions
- Balancing Cash & Receipts.
- Taking & Fulfilling Food Orders
- Inventory & Stocking
- Merchandizing & Display
- Decorative Techniques
- Handling Food Products

Work Experience

- **LGC Associates** **Server/Banquet Server/Cashier** **Jan. 2017- Present**
 - Through LGC I work as a Server/Banquet Server at the Hilton Presidential & Sprint Center as well as a Cashier/Stand Lead at the Kauffman Stadium on game nights.
- **Babies R Us** **Customer Service/Cashier** **Oct. 2011- Sept. 2013**
 - Operated cash register to itemize and total customers' purchases, balanced cash and checks in register with receipts. Consistently achieved 98% or better accuracy.
 - Handled customer complaints, effectively coming up with resolutions that appeased the customer and followed store guidelines.
 - Stocked shelves, merchandizing & display.
 - Ordered product for store, for in-house pick-up, and as drop shipment for customers.
- **Maceys** **Cashier/Deli Clerk** **Aug. 2009 – Nov. 2011**
 - Took catering orders and filled the orders in a timely manner.
 - Order and stock product behind counter and on floor.
 - Cashiered and balanced cash and receipts at the end of shift. Achieved 98% or better accuracy.
 - Trained new staff on cash registers in the Deli.
- **Kencraft** **Candy/Cake Decorator** **Oct. 2005 – March 2009**
 - Professional decoration of cakes, cookies, and candy canes.
 - Added fancy icing decorations, like flowers, faces, etc. to various products.
 - Created new icing patterns for product lines.
 - Inventory and quality control.
 - Packaged products for shipment.

Education

Orem High School, Orem Utah

High School Diploma

Class of 2004