

# Rodney Rachel

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## OBJECTIVE

To secure a position with an organization that will allow me to demonstrate my skills.

## SUMMARY OF QUALIFICATIONS

- Years of experience in the food industry and in customer service.
- Good at paying attention to details, identifying problems, and gathering information.
- Responsible, reliable, and skillful in creative thinking.

## EXPERIENCE

### *Bar Back/Room Service/Server*, Moscone Center

*Nov. 2006 – Present*

San Francisco, CA

- A la carte busboy and a la carte server experience, banquet busser experience.
- In charge of running to the storage area to get alcohol if any bartender runs out.
- Pick up empty glasses and bottles from the tables and outside the bar.
- Wipe down tables and bar tops. Break down tables at the end of shift.
- Re-stock garnishes and mixes. Re-stock ice when needed.
- Always ensure there is enough clean glassware.

### *Food Runner*, Volume Services

*April 2005 – Oct. 2011*

San Francisco, CA

- Delivered food to tables. Checked food for accuracy.
- Provided preliminary information regarding menu and described dishes to customers.
- Replenished food and beverages. Refilled condiments, taking them out to tables.
- Took additional orders and customer requests when required.
- Transported trays of soiled dishes.
- Bussed and cleared tables. Cleaned tables and work areas.

### *Banquet Houseman*, St. Francis Hotel

*April 2005 – Oct. 2011*

San Francisco, CA

- Catered for convention rooms. Provided excellent customer service.
- Replenished water requirements as specified or requested.
- Kept service corridors, pre-function space and storage areas clean and organized.
- Cleaned up, set up and tore down the meeting and event rooms periodically.
- Properly controlled and stored meeting room supplies.
- Assisted the banquet servers by refreshing the food service or coffee service, as well as attending to the conference speakers' needs.
- Fulfilled special requests such as special food or drink orders.
- Participated as a team member with company employees to produce a smoothly and efficiently run operation.

## EDUCATION

### **Completed the First Year**

London Film Institute

### **Diploma**

Saint Christopher High School