

Methodist Patient Amb.

## **Synthia Pierre**

### **Pharmacy Technician**

Plano, TX 75023

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Obtain a position as Pharmacy clerk

### **WORK EXPERIENCE**

#### **Pharmacy Technician**

Davita RX - October 2014 to March 2016

- Accurately and efficiently preparing prescription orders by packing and shipping
- Verifying prescription information and dosage
- Entering patient and order information into the pharmacy system
- Processing and submitting insurance claims
- Providing quality customer service to kidney dialysis patients

#### **Order Filler**

Neman Marcus - November 2013 to October 2014

- Take orders from supervisor and move items from storage areas to the shipping
- Read work orders and ensure that they coincide with order pulling activities
- Locate items in storage areas and ensure accuracy of item and batch numbers
- Physically pull orders from shelves and load them onto forklifts or carry smaller items by hand
- Transport items to the quality check area and look for any damages or discrepancies
- Ensure that damaged products are reported and isolated for return
- Pack items into boxes or cartons and ensure that they are labeled properly
- Transport packed items onto the shipping pallet and assist in loading them onto the delivery van or truck
- Create reports pertaining to pulled and dispatched orders at the end of each day
- Make sure that items are properly placed inside the delivery vehicle and that all associated paperwork is complete.

#### **Retail Sales Associate**

Dillard Department Store - June 2012 to January 2013

- Maintained friendly and professional customer interactions.
- Exceeded targeted sales goals by 22%.
- Opened and closed the store, including counting cash, opening and closing cash registers.
- Received and processed cash and credit payments for in-store purchases.
- Schedule for delivery and pick up.
- Worked as a team member to provide the highest level of service to customers
- Setup promotional display and advertising current running sales

#### **Sterile Process Technician**

Children's Medical Center of Dallas - May 2006 to December 2009

- Organize, assemble and cleaned and sterilized instruments and disposed of contaminated supplies.

- Check sterile supplies for expiration date,
- Check equipment for malfunctions, report defective equipment
- Stock crash carts and various medical supplies.
- Maintained a clean, orderly and well-stocked environment.
- Participated in the maintenance of safe conditions within the facility and other related areas.

#### Respiratory Care Equipment Technician:

- Make daily rounds to assigned areas to deliver, check, change and set up equipment.
- Check supplies and storage areas for adequate inventory.
- Disassemble, clean, re-assemble and test equipment.
- Respond to routine and emergency calls to deliver and set up equipment for immediate use.
- Prepare and maintain patient billing records.

#### Patient Care Technician

- Monitoring vital signs
- collecting specimens, performing catheterization
- Assisting patients with eating, personal hygiene and grooming.
- make assessments on patients care by providing basic nursing aid, and assist doctors and nurses with examinations
- Performed Electrocardiogram (EKG), collecting Blood (phlebotomy) and other clinical tasks.
- observing patients' behavior, emptying bedpans, set up therapeutic equipment

#### **Nutrition Assistant**

Baylor Medical Center - Irving, TX - May 1999 to September 2003

Report progress of all patients and inform staff about special diet problems

- Assistant given to selected patients on regular or modified diet in selection of food according to pattern established by the Dietitian Nutritionist or other designated staff.

#### EDUCATION

##### **Associate of Arts in Liberal Art and English**

North Lake Community College - Irving, TX  
2002

Baylor Medical Center

#### ADDITIONAL INFORMATION

Huge working experience in a hospital environment

Profound knowledge of

Ability to pass a security Background check

Ability to work under pressure To secure a career opportunity where I can fully utilize my training in the Ability to make a significant contribution as part of the team to the success of my employer.

#### SKILL HIGHLIGHTS

- Attention to detail
- Quick problem solver
- Understands hospital procedures
- Bilingual in Creole and English

- Calm and level-headed under stress
- Awareness and Observation
- Critical Thinking
- Following protocol
- Timeliness
- Body Mechanics