

# LOU NONAY

1601 McKinnon St., San Francisco, CA 94104

415-517-0191, lounonay@gmail.com

## **WORK HISTORY**

### **Security Contractor**

Jan 2009 – April 2016

Hands of Mercy, San Francisco CA

- Supervised up to 6 guards and provided security for private individuals, formal events, and concerts
- Patrolled buildings and grounds
- Monitored and authorized entrance and exit of employees and visitors
- Checked in visitors and distributed identification name tags
- Filled out incident reports as needed
- Called police or fire departments in cases of emergency
- Answered telephone calls, rerouted calls, and took messages
- Answered visitor inquiries

### **Cook/Security Manager**

Feb 2007 – April 2014

York Street Cafe, Denver, CO

- Promoted to lead cook after 3 months on the job
- Managed orders to ensure that items would be cooked and served at the same time
- Cooked meals for breakfast, lunch and dinner for 300 people daily
- Prepped vegetables, meats and chicken for cooking
- Operated large-volume cooking equipment such as mixers, grills, griddles and commercial oven
- Managed financial accounts
- Implemented security standards, policies, and procedures.
- Implemented policies and methods to protect personnel against harassment, threats, or violence.
- Trained subordinate security professionals or other organization members in security rules and procedures.
- Developed budgets for security operations.
- Reviewed financial reports to ensure efficiency and quality of security operations.

## **TRAINING**

Loss prevention trainer

Security Guard Certificate

MEB Baton Training

## **EDUCATION**

BA in Accounting and Business Management, 1998