

Thema Hawkins

13601 Kornblum #14
Hawthorne, Ca 90250
(323) 483-3405
hawkins.thema@gmail.com

EXPERIENCE

IHOP-Hostess- Los Angeles

June 2016-Present

Working here I was a hostess which included seating, taking orders, serving and constant check-ins on a customers well being.

Culvers— Crew Team Member- Hiawatha

January 2016 - April 2017

I started off as a cashier but quickly adjusted to the fast-pace environment and easily learned every other position offered in the store within the first five months. I was looked upon as a leader and was also regularly recognized for bringing a friendly and welcoming environment to the workplace.

Receptionist- Cedar Rapids

June 2016- September 2016

Entered data daily, scheduled appointments, delivered messages, placed and receiving calls and taking messages if necessary.

Jc Penny— Customer Service Representative- Cedar Rapids

August 2014- January 2016

I worked as a customer service representative included cashier, organizing clothing for display, direct help to customer whenever needed, and price checking. Working here I was often recognized for outstanding customer service that brought customers back.

EDUCATION/ CERTIFICATIONS

Food Handlers- September 2017

Kirkwood Community College, Cedar Rapids, Ia

August 2016 - April 2017

Excelled in all fields of school and found a specific interest in mathematics and psychology.

SKILLS

Display of leadership

Logical and satisfying problem solving

Adaptation to environment

Increased math skills

CPR Certified

Jefferson High School, Cedar Rapids,Ia — High school Deploma

Graduation Year: 2016

I was very active in high school from math team to basketball, and my senior year cheerleading. I was awarded Academic Honors with Distinction as well as other scholarly awards.

PROJECTS

Clipper Internship — *Leadership Program*

Was assigned in group with three other students and given a problem in order to find multiple solutions using professional problem solving methods from the program itself.

Cashier Test

Score / 15

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

9%

6) What is the current sales tax rate in your city scratched out?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

B

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

Cashier Test

Score / 15

A

11) Counterfeit pens should be used on which three denominations?
a) \$20, \$50, \$100
b) \$10, \$20, \$50
c) \$5, \$50, \$100
d) \$10, \$20, \$50

B

12) How many times should you count change when giving it to the customer?
a) one
b) two
c) three
d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Valid liscence // ID (Photo)

15) How many \$20 bills are in a bank band? 160