

Antonea Brown

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PROFILE SUMMARY

Food/Dietitian Service Worker in skilled nursing and retail grocery market industry possessing excellent cashier customer service. Organized, and detailed orientated with extensive consciousness in food safety and handling. Takes requests, delivers orders quickly, and maintains food area clean and sanitary.

QUALIFICATIONS

- Promotes healthy eating
- Procedure and process orientated
- Quality assurance
- Superb people skills and communication
- Works fast and accurately under pressure
- Able to stand for long periods of time

Prep Cook/Dietitian

- Prepared cooking stations and ingredients, chopped meat, vegetables and weighted/counted each item ensuring proper amounts were stocked in each station in the deli and bakery
- Created sandwiches, salads and meals according to special orders, packing/bagging appropriately when
- Delivered orders to customers over the counter, or tables with a smile in a timely manner
- Assisted with counting monthly inventory control and weekly stocking ordering
- Inspected finished orders for quality and adherence to packaging specification policies and procedures
- Maintained a clean, neat and orderly work area to ensure safety and sanitation by cleaning containers/supplies, using correct solutions and hand tools.
- Took necessary steps to meet customers needs and effectively resolved food, or service issues
- Reported special ordered meals items 45 minutes before tray line begins on specified form & records
- Stood for long periods of time performing activities that require arms, legs and body movement, such as lifting, balancing, walking, stooping, and handling of materials safely

Customer Service

- Greeted customers politely in a friendly manner at all time, answered questions & provided information on products or policies and resolving complaints
- Advised on order varies and options for specific health needs and assisted in locating items requested
- Received & verified deliveries, stocked shelves and rotated products ensuring expired items were removed
- Worked as part of a team with crew members and managers, actively responding to their needs on assignments and responsibilities to achieve dining goals
- Created menu signs, restocked food and beverages maintaining cleanliness standards to make sure areas were organized to meet customer demand

Cashier

- Operated cash register system in a variety of different establishments accurately and effectively
- Received cash payment, checks, credit cards, vouchers, or debit, issuing receipts, refunds, or change due to customer, following cash handling procedures
- Identified price of goods, and service, tabulating bills using calculators, registers, or optical price scanners
- Successfully processed sales transactions by properly following cashier procedures & guidelines

EMPLOYMENT HISTORY

Oakland Healthcare & Wellness Center - San Rafael, CA Dietitian Clerk (on call)	04/2016 – 11/2016
Sprouts Farmers Market San Rafael, CA Produce Clerk/Grocery Clerk	10/2015 – 03/2017
Safeway – San Rafael, CA Cashier/Deli Clerk	06/2015 – 10/2015

Trader Joe's -- San Rafael, CA Crew Member	10/2014 -- 03/2015
UC Berkeley, Cal Dining -- Berkeley, CA Cashier (temp assignment)	02/2014 -- 05/2014
The Home Depot -- San Rafael, CA Sales Associate and Cashier	04/2010 -- 01/2014
CVS Pharmacy / Longs Drugs / Pet Smart -- El Cerrito, CA Cashier	10/2007 -- 01/2010

EDUCATION

Contra Costa Community College -- San Pablo, CA General Education	2004 - 2009
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