

Name: _____

Score 10 /14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning guest rooms
- c) When handling soiled linen
- d) When handling or disposing of waste
- ☒ e) All of the above

2. Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, bed, and handrails
- c) Grab bars, light, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- ☒ e) All of the above

3. True or False: You do not need to use a separate cloth for cleaning bathrooms.

4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture. X

5. Should the following be cleaned daily or weekly? Circle one.

- ☒ a) Floors Daily/ Weekly
- ☒ b) Toilets and latrines Daily Weekly
- ☒ c) Carpets in guest rooms Daily/ Weekly
- ☒ d) Carpets in offices Daily Weekly
- ☒ e) Soiled linen Daily Weekly

6. The best way to clean the floors:

- ☒ a) Scrubbing
- ☐ b) Dry sweeping and dusting
- ☐ c) Sweeping, mopping and dusting
- ☐ d) Wet mopping

7. What should do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean- up
- b) Wait until the end of your shift to clean it
- ☒ c) Flag the spill and clean it up immediately
- d) Not sure

8. The proper procedure for cleaning spills of blood and other body fluids is:

- ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on- duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
- d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

I immediately report to manager

10. What do you do if you find Lost and Found items in a guest rooms?

I'll take it to the office

11. Describe the difference between a disinfectant and a cleaning solution?

Cleaning solution means the way and what you should do to terminate hazards and rubbishes.