

Interview Note Sheet

Applicant Information	
Name: <u>Gwen</u>	Interviewer: <u>Jenny</u>
Date: <u>9/27/17</u>	Rate of Pay: <u>\$10</u>
Position (s) Applied for: <u>Server</u>	Referred by: <u>Mildred Boone</u>

Test Scores					
Server	/35	%	Bartender	/30	%
Prep Cook	/15	%	Barista	/10	%
Grill Cook	/40	%	Cashier	/10	%
Dishwasher	/10	%	Housekeeping	/16	%

Seeking:
Full-Time
<u>Part-Time</u>

Relevant Experience & Summary of Strengths
<p style="text-align: right;">Total of <u>50</u> in Food Service</p> <p><i>Has been in the food service industry 50 years</i></p> <p><i>worked at Momot's Sausery house</i></p> <p><i>Server dishwasher</i></p>
P.O.S. Experience: Y / N details: _____

Transportation	
Car	<u>Public Transit</u> Carpool (Rider / Driver)
Regions Available to work:	
<u>Metro Area</u>	Polk County Indianola Warren County
Certifications (if any)	
TIPS	Serv-Safe LEAD Other _____ Will Submit
Availability	
Open	<u>AM only</u> <u>PM only</u> <u>Weekdays only</u> <u>Weekends only</u>
Details: _____	
Uniforms Owned:	
<u>Bistro</u> <u>Black Bistro</u> <u>Tuxedo</u> <u>1/2 Tuxedo</u> <u>Black Vest</u> <u>Long Black Tie</u>	
<u>Chef Coat</u> <u>Chef Pants</u> <u>Knives</u> <u>Black Pants</u> <u>Non-Slip Shoes</u> <u>Bow Tie</u> Other: _____	
Would you recommend this applicant for Acrobat Academy?	Convention Candidate? Other Languages Spoken:

Acrobat

outsourcing

Your Hospitality Staffing Professionals
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First and Last Name: Gwendolyn Burrell
Email: Gwendolyn Burrell 42@yahoo.com
Phone number: 515-243-3473

Working Experience:

Company Name: NITE OWL
Dates of Employment: _____
Job Responsibility:

- -
- -
- -
- -

Company Name: _____
Dates of Employment: _____
Job Responsibility:

- -
- -
- -
- -

Company Name: _____
Dates of Employment: _____
Job Responsibility:

- -
- -
- -
- -

Skills

- -
- -
- -
- -

100%

Name Gwendolyn Burely
Score 39 35

Servers Test

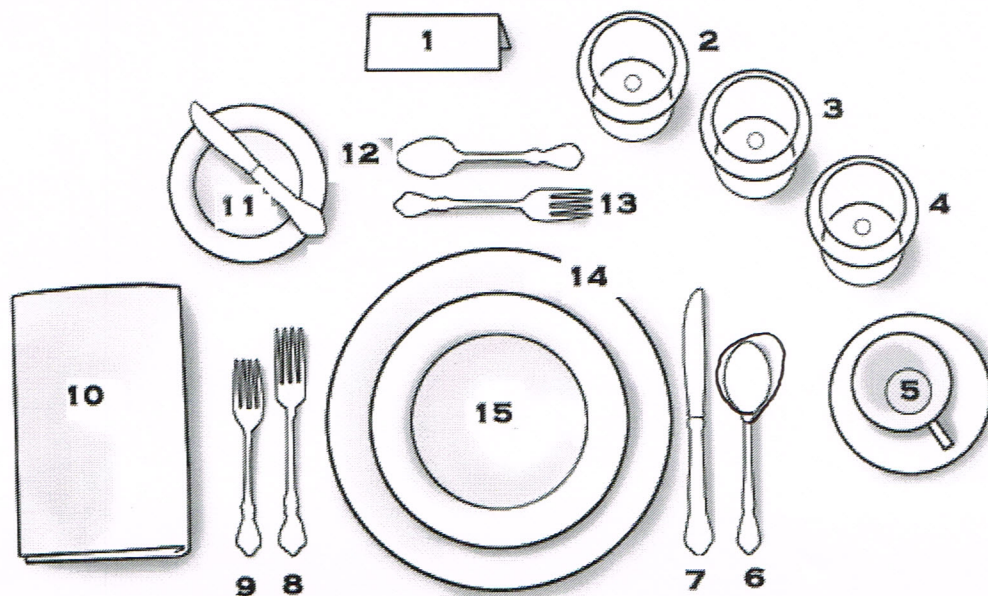
Multiple Choice

- _____ 1) Food is served on what side with what hand?
a) ☒ On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- _____ 2) Drinks are served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) ☒ On the right side with the right hand
- _____ 3) Food and drinks are removed on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) ☒ On the right side with the right hand
- _____ 4) What part of a glass should you handle at all times?
a) ☒ The stem
b) The widest part of the glass
c) The top
- _____ 5) When you are setting a dining room how should you set up your tablecloths?
a) Neatly and evenly across the tables
b) The creases should all be going in the same directions
c) The chairs should be centered and gently touching the table cloth
d) ☒ All of the above
- _____ 6) If you bring the wrong entrée to a guest what should you do?
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
c) Try to convince the guests to eat what you brought them
d) ☒ Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>B</u> French Passing | D. Area for dirty dishware and glasses |
| <u>G</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>C</u> Tray Jack | G. Style of dining in which the courses come out one at a time |

Name Gwen Purcell
Servers Test Score / 35



Match the Number to the Correct Vocabulary

<u>10</u>	Napkin	<u>8</u>	Dinner Fork
<u>11</u>	Bread Plate and Knife	<u>5</u>	Tea or Coffee Cup and Saucer
<u>1</u>	Name Place Card	<u>7</u>	Dinner Knife
<u>12</u>	Teaspoon	<u>2</u>	Wine Glass (Red)
<u>13</u>	Dessert Fork	<u>9</u>	Salad Fork
<u>6</u>	Soup Spoon	<u>14</u>	Service Plate
<u>15</u>	Salad Plate	<u>3</u>	Wine Glass (White)
<u>4</u>	Water Glass		

Fill in the Blank

- The utensils are placed 1 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? 2
- Synchronized service is when: _____
- What is generally indicated on the name placard other than the name? Choice meal
- The Protein on a plate is typically served at what hour on the clock? 6 o'clock
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
inform Captain