

**JASMANIQUE J MITCHELL**

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HOUSTON, TX 77059

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2725 Reed Rd #1902

### Career Goal

Committed to delivering a superior customer service experience for a dynamic team-oriented company.

### Work History

#### MD Anderson Cancer Center

Houston, TX

Housekeeping

Sept 2014 – Nov 2014

- General housekeeping tasks including sweeping, mopping, and trash removal
- Sanitizing and disinfecting surfaces
- Greet patients warmly and respond to their needs

#### Walmart

Houston, TX

Electronic Associate

Nov 2013 - Dec 2013

- Cashier in high-traffic department
- Provided customer service in a helpful and friendly manner
- Troubleshoot customer questions and concerns about electronics

#### Whataburger

Friendswood, TX

Cashier

Jun 2013 - Sept 2013

- Provided excellent customer service in a fast-paced environment
- Took and prepared customer orders
- Performed in-house sanitation

#### Kentucky Fried Chicken

Houston, TX

Cashier/ Drive-thru

Jun 2012 - Apr 2013

- Responsible for positive first-contact with customers
- Prepare and package orders

#### Church's Chicken

San Antonio, TX

Cashier

May 2011 - Dec 2011

- Took and prepared customer orders
- Stock products for the next shift
- Provide in-house sanitation

### Education

Dobie High School, Houston TX  
San Jacinto Community College

Texas High School Diploma 2013  
Sept 2014 – May 2015

### Skills

Typing Speed: 30 WPM

General office skills including answering phones and preparing documents

Self-motivated

# Work History

Conduent / Humanna - Customer Service Agent  
(859) 339-3475 Kehia Mitchell

8.1.2019 - 11.7.2019

LGC Hospitality Staffing 713-955-7960  
Temporary Hospitality Jobs

Cashier, Runner 3.1.2019 - Dec.17.2019

Dollar Tree (Retail) 332-519-2177  
Robert Horn (Cashier)



**Cashier Test**

Score / 15

B 1) A roll of quarters is worth?

- a) \$5.00
- ☒ b) \$10.00
- c) \$15.00
- d) \$20.00

A 2) A roll of dimes is worth?

- ☒ a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- ☒ d) \$2.00

A 4) A roll of pennies is worth?

- ☒ a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C 5) What does POS stand for?

- a) Patience over standards
- ☒ b) Percentage of sales
- c) Point of sales
- d) ~~People over service~~

6.25% 6) What is the current sales tax rate in your city? 6.25%

C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- ☒ c) \$7.06
- d) \$5.06

B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- ☒ b) \$14.50
- c) \$9.50
- d) \$4.50

D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- ☒ d) \$12.00

A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- ☒ a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

- 11) Counterfeit pens should be used on which three denominations?
- a) \$20, \$50, \$100
  - b) \$10, \$20, \$50
  - c) \$5, \$50, \$100
  - d) \$10, \$20, \$50
- 12) How many times should you count change when giving it to the customer?
- a) one
  - b) two
  - c) three
  - d) no need to count

**Question & Answer:**

- 13) What is the minimum age for legal alcohol purchases? \_\_\_\_\_
- 14) What are the acceptable forms of ID for alcohol purchases? \_\_\_\_\_
- 15) How many \$20 bills are in a bank band? \_\_\_\_\_