

JASMANIQUE J MITCHELL

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HOUSTON, TX 77051

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77051

713-503-4426

Career Goal

Committed to delivering a superior customer service experience for a dynamic team-oriented company.

Work History**MD Anderson Cancer Center****Housekeeping**

Houston, TX

Sept 2014 – Nov 2014

- General housekeeping tasks including sweeping, mopping, and trash removal
- Sanitizing and disinfecting surfaces
- Greet patients warmly and respond to their needs

Walmart**Electronic Associate**

Houston, TX

Nov 2013 - Dec 2013

- Cashier in high-traffic department
- Provided customer service in a helpful and friendly manner
- Troubleshoot customer questions and concerns about electronics

Whataburger**Cashier**

Friendswood, TX

Jun 2013 - Sept 2013

- Provided excellent customer service in a fast-paced environment
- Took and prepared customer orders
- Performed in-house sanitation

Kentucky Fried Chicken**Cashier/ Drive-thru**

Houston, TX

Jun 2012 - Apr 2013

- Responsible for positive first-contact with customers
- Prepare and package orders

Church's Chicken**Cashier**

San Antonio, TX

May 2011 - Dec 2011

- Took and prepared customer orders
- Stock products for the next shift
- Provide in-house sanitation

Education

Dobie High School, Houston TX

Texas High School Diploma 2013

San Jacinto Community College

Sept 2014 – May 2015

Skills

Typing Speed: 30 WPM

General office skills including answering phones and preparing documents

Self-motivated

Work History

Conduent / Humanna - Customer Service Agent
(859) 339-3475 Keshia Mitchell

8.1.2019 - 11.7.2019

LGC Hospitality Staffing 713-955-7960
Temporary Hospitality Jobs
Cashier, Runner 3.1.2019 - Dec. 17. 2019

Dollar Tree (Retail) 332-519-2177
Robert Horn (Cashier)

Cashier Test

Score / 15

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00**
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00**
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00**

A

4) A roll of pennies is worth?

- a) \$1.00**
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards**
- b) Percentage of sales**
- c) Point of sales
- d) People over service

6.25%

6.25%

C

6) What is the current sales tax rate in your city?

6.25%

B

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06**
- d) \$5.06

D

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50**
- b) \$14.50**
- c) \$9.50
- d) \$4.50

A

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00**

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50**
- b) \$58.50
- c) \$38.50
- d) \$28.50

Cashier Test

Score / 15

11) Counterfeit pens should be used on which three denominations?
a) \$20, \$50, \$100
b) \$10, \$20, \$50
c) \$5, \$50, \$100
d) \$10, \$20, \$50

12) How many times should you count change when giving it to the customer?
a) one
b) two
c) three
d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? _____

14) What are the acceptable forms of ID for alcohol purchases? _____

15) How many \$20 bills are in a bank band? _____