

# Fabian Morris

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To be a part of your dynamic, forward thinking organization that further allows the development and use of my training education and abilities will assist your company in its growth and progress.

Authorized to work in the US for any employer

## WORK EXPERIENCE

### Ramp Agent

Delta - Los Angeles, CA - April 2017 to Present

- \* Monitor customer safety during boarding and deplaning and assist customers in a friendly manner
- \* Observe safe ground-handling procedures and maintenance of ground service equipment including the performance of equipment checks
- \* Careful handling of customer baggage airfreight and company material lifting loading/unloading sorting and transferring baggage freight and company material

### Rides Supervisor

Six Flags Great Adventure - Township of Jackson, NJ - April 2015 to September 2016

Provide consistent guest service, by maintaining the highest degree of courtesy, confidentiality and professionalism.

- \* Schedule employees for different ride locations and manage attendance
- \* Maintain strong knowledge of new and existing rules within the park
- \* Train staff in different areas
- \* Actively monitored employee performance in order to maximize their skills
- \* Maintain safety procedures and protocols

### Customer Service Representative

Rapid True Value - Saint Catherine, MS - August 2011 to May 2013

- \* Effective as a Telesales operator, giving customers all the required information in sales and service
- \* Providing sales and service with great emphasis in the electrical Department
- \* Monitoring of stock levels and replenishment order
- \* Preparing quotations and after care service for clients

### Cable Technician/Installer

J.A.C.S. Cable - Jamaica, IA - August 2009 to November 2010

- \* Install reappear and maintain cable system
- \* Resolve customer complaints via phone, email, or mail.
- \* Cancel or upgrade accounts. \* Advise on company information.

## SKILLS

Interior Design (5 years)

## AWARDS

### **Employee of the Month**

June 2012

Providing excellent Customer service

## ADDITIONAL INFORMATION

### AREAS OF EXPERTISE

- \* Sales
- \* Computer repairs
- \* Training
- \* Multi-task and Time Management