

# **Desiree C. Harris**

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## **PROFESSIONAL SUMMARY**

Energetic and results-driven professional with experience in Customer Service. Proven track record in conferring with customers by telephone or in person to provide them with information regarding products or services. Excellent communication, problem solving and time management skills, along with prior cash handling experience. Trained in different sub-fields of Customer Service Industry.

## **EDUCATION**

**Diablo Valley College - Criminal Justice**  
**Benicia Liberty High - High School Diploma**

## **SUMMARY OF QUALIFICATIONS**

- Achieves high levels of multi-tasking goals by remaining focused, completing several tasks simultaneously to reach desired targets
- Customer Service experience
- Assists and teaches others patiently when working
- Sets an example for others, taking responsibility for successes and failures alike

## **ACQUIRED SKILLS**

Instructor  
Product Demonstrator  
Mathematical Ability  
Public Speaking

Beta Tester  
Direct Traffic  
Clean Room Environment  
Marketing

Remains calm under pressure  
Outgoing, Organized, Motivated  
Hands On and Insightful  
High Energy; enjoys helping others

## EXPERIENCE

**Warehouse Associate  
Sorter and Mission Control**

Newark, CA  
April 2017- August 2017

- Picking up packages and putting on pallets in alphabetical order and city.
- Wrapping Pallets to be moved with saran wrap pole.
- Closing out pallets with printer and putting the sticker on pallets.
- Pallet Jack Using to move pallets after being closed.
- Mission Control Is a huge computer I multi task on with 8 screens controlling the whole fulfillment center.

**Casino Dealer  
Plan-it Interactive**

Benicia, CA  
December 2016 – March 2017

- Teach adults how to play variety of card games for fun
- Interact with the public, demonstrate casino games as a dealer
- Use basic mathematical skills, and counting all the time
- Maintain a high level of energy on the floor for events and private parties

**Brand Ambassador  
GTE Staffing Agency**

Los Angeles, CA  
March 2015 – Present

- Demonstrate products at festivals and events all over the Bay Area or Northern California
- Promote new brands of food and hand out coupons
- Speak to the public about products and be insightful
- Work with the marketing department of Safeway

**Brand Ambassador  
Elevate Staffing Inc.**

Los Angeles, CA  
March 2015 – Present

- Beta Tester for Facebook HQ and Oculus in Menlo Park testing the Virtual Reality headsets before the public
- Demonstrate to the public the Oculus Gear VR Powered by Samsung Headsets
- Instruct the public in teleportation, play games, go into conferences, make averters, how to use Samsung phones, and also work it on a PC Headsets
- Required to be computer tech savvy in order to explain and work with products

# Acrobat

outsourcing

Your Hospitality Staffing Professionals  
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Desiree Harris  
Email: Desiree.Harris.70706@gmail.com  
Phone number: (707) 342-3883

Working Experience:

Company Name: Gecko Gecko Thai California Eatery - Berkeley  
Dates of Employment: Jan 3, 2014 - April 2014  
Job Responsibility:

- prep cook
- Host
- Buser
- Dishwasher

Company Name: Aroma Buena Catering - South SF  
Dates of Employment: Nov 2014 - Dec 2015

Job Responsibility:

- Server
- Host
- Bar back
- prep

Company Name: McDonalds - Concord  
Dates of Employment: April 2014 - Oct 2014

Job Responsibility:

- cashier
- food prep
- buser
- 

Skills

|                 |                |
|-----------------|----------------|
| • Food Handlers | • prep         |
| • Host          | • Tech Savvy   |
| • organized     | • Multi Tasker |
| • Server        |                |