

Interview Note Sheet

Applicant Information

Name: <u>Ebony English</u>	Interviewer: <u>Steven Gonzalez</u>
Date: <u>11/28/17</u>	Rate of Pay: <u>9-11</u>
Position (s) Applied for: <u>Housekeeping</u>	Referred by:

Test Scores

Server	/35	%	Bartender	/35	%
Prep Cook	/20	%	Barista	/15	%
Grill Cook	/40	%	Cashier	/15	%
Dishwasher	/10	%	Housekeeping	10/26	72%

Seeking:
<input checked="" type="radio"/> Full-Time
<input type="radio"/> Part-Time

Relevant Experience & Summary of Strengths

Ebony English worked at Hotel Phillips as a housekeeper. She was responsible for cleaning rooms, dusting, vacuum, etc. She also worked at St. Lukes East Hospital cleaning bathrooms, empty biohazard bins, etc. Ebony has plenty of cleaning service experience.

Total of _____ in Food Service/Hospitality

P.O.S. Experience: Y / N details: _____

Transportation

☒ Car

☐ Public Transit

☐ Carpool (Rider / Driver)

Regions Available to work

Kansas City, KS

Overland Park, KS

Kansas City, MO

Independence, MO

Certifications (if any)

☐ TIPS

☐ Serv-Safe

☐ LEAD

☐ Other _____

☐ Will Submit

Availability

☒ Open

☐ AM only

☐ PM only

☐ Weekdays only

☐ Weekends only

Details: _____

Uniforms Owned

☐ Bistro

☐ Black Bistro

☐ Tuxedo

☐ 1/2 Tuxedo

☐ Black Vest

☐ Long Black Tie

☐ Chef Coat

☐ Chef Pants

☐ Knives

☒ Black Pants

☐ Non-Slip Shoes

☐ Bow Tie

☐ Other: _____

Would you recommend this applicant for Acrobat Academy?

☐ Convention Candidate?

Other Languages Spoken: _____

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Your Hospitality Staffing Professionals

665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Ebony English
Email: eenglish83@gmail.com
Phone number: (816) 446-3486

Working Experience:

Company Name: Hotel Phillips

Dates of Employment: 9/16 - 11/16

Job Responsibility: Housekeeping

- Clean + disinfect room
- dust tables, window sills, + behind bed
- Clean shower, tub, toilet, sink, glasses, etc.
- Vacuum

Company Name: St. Luke's East Hospital -

Dates of Employment: 2/17 - 7/17

Job Responsibility: Housekeeping

- Clean bathroom, sink, beds, and sanitize.
- Sweep + mop floor
- Empty Biohazard bins if needed.
- Clean + Sanitize discharged beds.

Company Name: Rockhill Manor

Dates of Employment: ~~6/13~~ 12/14 6/13 - 1/14

Job Responsibility: Housekeeping

- Clean Dining tables, sweep, mop, + dust
- Wipe down stair railings, clean baseboards, chairs,
- Disinfect washers + Dryers, Remote Control, etc.

Skills

-
-
-
-

Employment Application

Acrobat Outsourcing is an equal opportunity employer dedicated to non-discrimination in all employment practices. Acrobat Outsourcing selects the best qualified individual for the job based on job-related qualifications regardless of race, age (40+), color, religion, gender, national origin, ancestry, marital status, sexual orientation, disability or any other status protected by applicable law.

PLEASE PRINT

Full Name Ebony Rae English Date: Nov. 28, 2017
Home Telephone (816) 446-3486 Other Telephone ()
Present Address 5800 Walrond Kansas City, MO 64130
Permanent Address, if different from present address:
Email Address eenglish83@gmail.com

EMPLOYMENT DESIRED

Position applying for: Housekeeping Salary desired: _____
Are you currently registered with any staffing and/or employment agencies? If so, please list

Are you applying for: Full-time work? Yes ☒ No ___ Part-time work? Yes ___ No ___
Temporary work, e.g., summer or holiday work? Yes ___ No ___ From: _____ To: _____
How did you find out about our open position? (Please check fill in proper name of source):
Referral ☒ Name of Referral Jacquelia Tyson Newspaper ☐ Job Fair ☐ Agency ☐ Company Website ☐
Other Web Posting ☐ Other Source ☐
Could you work overtime, if necessary? Yes ☒ No ___ If hired, on what date could you start working? _____

Please keep in mind that schedules and shifts may vary depending on position and season. Additionally, the hours may vary from week to week, depending on the company needs. Please list only the times/days you're available to work below.

SPECIFY HOURS AVAILABLE DAILY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
AM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any vacations or extended leaves planned in the next 12 months? If so, please list dates:

PERSONAL INFORMATION

Have you ever applied to or worked for Acrobat Outsourcing before? Yes ___ No ☒ If yes, when? _____
Do you have friends or relatives working for Acrobat Outsourcing? Yes ☒ No ___ If yes, please state name and relationship
Jacquelia Tyson - Old neighbor / friend
If hired, would you have a reliable means of transportation to and from work? Yes ☒ No ___
If hired, can you present evidence of your legal right to live and work in this country? Yes ☒ No ___
State age if you are under 18 _____. If you are under 18, hire is subject to verification that you are of minimum legal age to work.
Are you able to perform the essential functions of the job for which you are applying? Yes ☒ No ___

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If no, describe the functions that cannot be performed. (Note: We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.) _____

EDUCATION & SKILLS

NAME OF SCHOOL	CITY & STATE	GRADE OR DEGREE COMPLETED	DID YOU GRADUATE?
F.L. Schlagle High School	Kansas City, KS	Diploma	Yes
Do you have any special licenses, certificates or special training? If so please list under "Special".		YES	NO
Are you computer literate? If so, list software knowledge under "Special."		YES	NO
Are you proficient with Point of Sales Systems? If, so please list which ones under "Special."		YES	NO
Do you have any other experience, training, qualifications or special skills, which you feel make you especially suited for work at Acrobat Outsourcing? If so, please list under "Special."		YES	NO
Special:			

EMPLOYMENT HISTORY

List below all present and past employment starting with your most recent employer (last 10 years is sufficient). Account for unemployment periods of three months or more.

Are you currently employed? Yes ___ No ☒ If so, may we contact your current employer? Yes ___ No ___

Name and Address of Employer HSS Staffing / Hotel Phillips

Type of Business Temp Agency/Hotel Telephone No. (913) 484-2033 Supervisor's Name Nancy S.

Your Position and Duties Housekeeping - Clean room, make beds in occupied rooms, strip beds for checkouts, make them, clean & sanitize bathroom, shower, toilet, dust, sweep, mop & vacuum

Dates of Employment: From 9/16 To 11/16 Weekly Pay: Starting \$9.50 Ending \$9.50

Reason for Leaving: Supervisor @ Hotel was rude, & disrespectful. I quit.

Name and Address of Employer Lee's Summit St. Lukes East / Elwood Staffing

Type of Business Temp/Hospital Telephone No. (816) 753-8367 Supervisor's Name Antonio

Your Position and Duties Clean & Housekeeping, Clean & sanitize room, restroom, beds, walls, sweep & mop, Dust windows, Closets, etc.

Dates of Employment: From 2/17 To 7/17 Weekly Pay: Starting 10.00 Ending \$10.00

Reason for Leaving: Temp position

Name and Address of Employer Rockhill Manor

Type of Business Private Owned Telephone No. (913) 257-3558 Supervisor's Name _____

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Your Hospitality Staffing Professionals

Your Position and Duties Housekeeping - Clean Dining Room, Sweep + mop floors, dust baseboards, window sills, light fixtures, Clean the Laundry Room, Disinfect all heavy traffic are

Dates of Employment: From 6/13 To 1/14 Weekly Pay: Starting 8.50 weekly Ending 8.50 hr weekly

Reason for Leaving: Mother passed away

Name and Address of Employer _____

Type of Business _____

Telephone No. (____) _____

Supervisor's Name _____

Your Position and Duties _____

Dates of Employment: From _____ To _____ Weekly Pay: Starting _____ Ending _____

Reason for Leaving: _____

Have you ever been fired from any previous place of employment? If so, please explain: _____

MILITARY SERVICE

Have you obtained any special skills or abilities as the result of service in the military? Yes _____ No ☒

If so, describe: _____

JOB RELATED REFERENCES

List below three persons not related to you who have knowledge of your work performance within the last three years.

Name: Pila Boase

Telephone No. (816) 656-9033

Address 1801 Highland

Occupation: Warehouse Relationship: Ex-Co worker Number of Years Acquainted: 6

Name: _____

Telephone No. (____) _____

Address _____

Occupation: _____ Relationship: _____ Number of Years Acquainted: _____

Name: _____

Telephone No. (____) _____

Address _____

Occupation: _____ Relationship: _____ Number of Years Acquainted: _____

Please Read Carefully, Initial Each Paragraph and Sign Below

E.E.

I hereby certify that I have not knowingly withheld any information that might adversely affect my chances for employment and that the answers given by me are true and correct to the best of my knowledge. I further certify that I, the undersigned applicant, have personally completed this application. I understand that any omission or misstatement of material facts on this application or on any document used to secure employment shall be grounds for rejection of this application or for immediate discharge if I am employed, regardless of the time elapsed before discovery.

E.E.

I hereby authorize Acrobat Outsourcing to thoroughly investigate my references, work record, education and other matters related to my suitability for employment and, further, authorize the references I have listed to disclose to the company any and all letters, reports and other information related to my work records, without giving me prior notice of such disclosure. In addition, I hereby release the company, my former employers and all other persons, corporations, partnerships and associations from any and all claims, demands or liabilities arising out of or in any way related to such investigation or disclosure.

E.E.

I hereby authorize Acrobat Outsourcing and its authorized representatives to solicit information regarding my background, which may include but not be limited to, information about my employment, education, and/or criminal history, which may be in the files of any federal, state, or local criminal justice and law enforcement agency and general public records history.

E.E.

I understand that if selected for hire, it will be necessary for me to provide satisfactory evidence of my identity and legal authority to work in the United States, and that federal immigration laws require me to complete an I-9 form in this regard within three days of my hire date.

E.E.

Acrobat Outsourcing is an at-will employer. I understand that nothing contained in the application, or conveyed during any interview, which may be granted or during my employment, if hired, is intended to create an employment contract between me and the company. In addition, I understand and agree that if I am employed, my employment is for no definite or determinable period and may be terminated at any time, with or without prior notice, with or without cause, at the option of either myself or the company, and that no promises or representations contrary to the foregoing are binding on the company unless made in writing and signed by me and the company's designated representative.

I hereby acknowledge that I have read and understand the above statements.

Applicant's Signature

Cheryl English

Date

11-28-17

Name: Ebony English

Score 10 / 14

Housekeeping Test

72%

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - ☒ e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - ☒ e) All of the above
3. True or ~~False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors ☒ Daily / ☐ Weekly
 - b) Toilets and latrines ☒ Daily / ☐ Weekly
 - c) Carpets in guest rooms ☒ Daily / ☐ Weekly
 - d) Carpets in offices ☒ Daily / ☐ Weekly
 - e) Soiled linen ☒ Daily / ☐ Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Place linens in a bag, & alert supervisor as soon as possible.

10. What do you do if you find Lost and Found items in a guest rooms?

Take items ~~to~~ to Lost & Found

11. Describe the difference between a disinfectant and a cleaning solution?

Cleaning Solution ~~is more~~ has more strength.



SENSITIVE BUT UNCLASSIFIED

Case Verification Number: 2017334151329AR

Report Prepared: 11/30/2017

Company Information

Company ID: 139349

Company Name: Acrobat Outsourcing

Employee Information

Last Name: English

First Name: Ebony

Date of Birth: 06/19/1983

Social Security Number: *** ** 0011

Hire Date: 11/28/2017

Citizenship Status: A citizen of the United States

Document Information

List B Document: Driver's license or ID card issued by a U.S. state or outlying possession

List C Document: Social Security Card

Document Name: Driver's license

Document State: Missouri

Driver's License or ID Card Number:

Document Expiration Date: 06/19/2020

Case Status Information

Current Case Result: Employment Authorized

Employer Case ID:

Case Submitted On: 11/30/2017

Case Submitted By: SGON7369

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