

Loan Nguyen Geraci

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840 Williams Way #2

Mountain View, CA 94040

Worked for 4+ years in food service industry as a waitress, cashier and phone order processor. Holds a California Food Handler Training Certificate. Follows the highest standards of hygiene, quality and customer service. Looking for a position in a challenging environment.

SKILLS

- Fast learner.
- Bilingual in English and Vietnamese.
- Able to operate various Point Of Sale (POS) systems.
- Friendly and personable with customers.
- Able to handle small and large projects.
- Managed tables of up to 35 people.

WORK EXPERIENCE

Odori Sushi - Palo Alto, CA July 2016 - Present

Waitress, Cashier

- Memorized entire menu including drinks menu. Able to explain detailed information to clients regarding all fish varieties.
- Use POS system to enter orders for both in restaurant orders and phone orders.
- Set up front of house before service starts and after service ends including checking clean stock of silverware, dishes and glasses.
- Knowledge of food allergens specific to restaurant including shellfish, gluten and egg.

Sweet Tomatoes - Mountain View, CA November 2014 - present

Food Preparation, Cashier, Customer assistance, Table service

- Use POS system including processing gift cards and employee discounts.
- Train new employees in job functions salad bar, floor and cashier.
- Ensure salad bar, dessert bar and beverage dispensers are fully stocked and always wiped clean.
- Monitor and adjust temperature of refrigerator to proper storage levels.
- Ensure all food containers have the correct type of food and are labeled correctly.
- Monitor and report on stock levels when low.
- Knowledge of food allergens specific to restaurant including shellfish, fish, dairy, nuts, eggs, and gluten.
- Manage traffic flow of customers during peak business hours.
- Sold \$6,000 worth of gift cards in a single 5 hour shift.

Pho Avenue - Mountain View, CA 2015 - 2016

Waitress, phone orders, Cashier

- Memorized entire menu and gave detailed information about menu items.
- Used POS system to place orders and take payments.
- Made smoothies and other drink orders.
- Set up front of house before service starts and after service ends including checking clean stock of silverware, chopsticks, dishes and glasses.

HD Cafe - Sunnyvale, CA 2013 - 2014

Food preparation

- Made hot and cold sandwiches to order.

EDUCATION

- De Anza College - currently attending my second year and have a 3.2 GPA.