

ALINA KIEU

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OBJECTIVE

Enthusiastic and passionate professional who is ready to accept a challenge and is interested in providing helpful and positive customer service. Currently seeking a position where my experience, knowledge, interpersonal communications, creativity and organizational abilities will be fully utilized. Languages: English & Vietnamese; currently learning Spanish



EDUCATION

Bachelor of Arts—Psychology | University of California, Santa Cruz

SEPTEMBER 2011 – AUGUST 2016



EXPERIENCE

Behavior Coach | Beacon School

NOVEMBER 2017 – PRESENT

Monitor, redirect, and modify student progress regarding inappropriate behaviors and performance, administering intensive behavior intervention programs to identified students.

Lead Behavior Interventionist | ABRITE

SEPTEMBER 2015 – PRESENT

Utilizing methods of ABA during 1:1 behavioral intervention in home and school, lead each child's team and introduction of skills, serve as a mentor for members on the team, and assist in training of new Behavior Interventionists and in remedying of acquisition difficulties.

Season Pass Group Sale Staff | Santa Cruz Beach Boardwalk

JANUARY 2014 – OCTOBER 2015

Provide excellent customer service, administrate POS system, filing and inputting data



SKILLS

- Applied Behavior Analysis (ABA)
- Collaborate and communicate with others in a clear and positive manner
- Manage skills and time effectively in order to prioritize tasks in order of importance
- Produce consistently accurate work even whilst under pressure
- Leading a team, introduction of skills, and activities
- Critically and logically improvise during unexpected situations



OTHER EXPERIENCES

CASA Volunteer | COURT APPOINTED SPECIAL ADVOCATE (CASA)

DECEMBER 2014 – OCTOBER 2016

Advocate for best interests of abused and neglected children in courtrooms and communities. Offer judges critical information they need to ensure that each child's rights and needs are being attended to while in foster care.

Intern | SANTA CRUZ HOMELESS SERVICES CENTER

JUNE 2014 – DECEMBER 2015

Manage front desk, answer phone calls, assist clients, and work with administrators on projects

Volunteer | BEACH FLATS COMMUNITY CENTER

SEPTEMBER 2013 – MARCH 2014

Provide educational services and support to children and develop ties with Santa Cruz Community

REFERENCES AVAILABLE UPON REQUEST