

# Interview Note Sheet

## Applicant Information

Name: <u>Justine Turner</u>	Interviewer: <u>Steven Gonzalez</u>
Date: <u>3/1/18</u>	Rate of Pay: <u>10-11</u>
Position (s) Applied for: <u>Server</u>	Referred by:

## Test Scores

Server	<u>31</u> / 35	<u>92</u> %	Bartender	<u>      </u> / 35	<u>      </u> %
Prep Cook	<u>      </u> / 20	<u>      </u> %	Barista	<u>      </u> / 15	<u>      </u> %
Grill Cook	<u>      </u> / 40	<u>      </u> %	Cashier	<u>      </u> / 15	<u>      </u> %
Dishwasher	<u>      </u> / 10	<u>      </u> %	Housekeeping	<u>      </u> / 16	<u>      </u> %

Seeking:

☒ Full-Time

☐ Part-Time

## Relevant Experience & Summary of Strengths

Justin Turner just recently moved back to KC from Chicago. Justin has great server experience from Chicago. He worked in three high end restaurant.

Total of        in Food Service/Hospitality

P.O.S. Experience: Y / N details:       

## Transportation

☒ Car

☐ Public Transit

☐ Carpool ( Rider / Driver )

## Regions Available to work

☒ Kansas City, KS

☒ Overland Park, KS

☒ Kansas City, MO

☐ Independence, MO

## Certifications (if any)

☐ TIPS

☐ Serv-Safe

☐ LEAD

☐ Other       

## Availability

☒ Open

☐ AM only

☐ PM only

☐ Weekdays only

☐ Weekends only

Details:       

## Uniforms Owned

☒ Bistro

☒ Black Bistro

☐ Tuxedo

☐ 1/2 Tuxedo

☐ Black Vest

☐ Long Black Tie

☐ Chef Coat

☐ Chef Pants

☐ Knives

☐ Black Pants

☒ Non-Slip Shoes

☐ Bow Tie

☐ Other:       

Would you recommend this applicant for Acrobat Academy?       

Convention Candidate?       

Other Languages Spoken:

# JUSTIN TURNER

C: 773-818-5555 | turnerjustin58@gmail.com

## SUMMARY

My restaurant career began in 1997 in Kansas City, Missouri. In 2005 relocating to Chicago allowed me the privilege to be on the opening team of 3 very successful restaurants. I have relocated to the Zona Rosa area and I am looking to secure a position with an establishment that will allow me to grow and utilize my polished, inter-personal skills as a professional Server.

## EXPERIENCE

### **Fig & Olive Chicago**

June 2014 to June 2015

#### **Server/Assistant Wine Sommelier**

Tour guided guest through the Costal Riviera of the Mediterranean Sea introducing Chef Pascal Lorange unique approach to olive oil based foods

Provided ongoing support of the Beverage Manager in controlling wine inventory and the continuous education of service/bar staff of all wine and spirits

Developed a training program for all new hire employees in correspondence with service manual standards and company policies

### **Mercat a la Planxa / Server**

January 2008 to January 2012

Led the service staff in over-all sales by utilizing Chef Jose Garces concept of Spanish tapas focusing specifically on Catolonia and extravagant wines from around the globe

Assisted management in leading the training program for all new hire servers

Worked directly with the Private Events Coordinator as Server Captain for all BEOs and restaurant buyouts

### **David Burkes Primehouse / Server**

January 2006 to January 2008

Provided guest with seamless service in an upscale steakhouse specializing in on-site dry aged prime beef in a meat locker lined with Himalayan rock salt by engaging guest with a sincere, up-beat personality and anticipating their every need

Extensively studied the major wine regions of the world and was continuously introduced to rare small-batch wines exclusive to the restaurant



## Employment Application

Acrobat Outsourcing is an equal opportunity employer dedicated to non-discrimination in all employment practices. Acrobat Outsourcing selects the best qualified individual for the job based on job-related qualifications regardless of race, age (40+), color, religion, gender, national origin, ancestry, marital status, sexual orientation, disability or any other status protected by applicable law.

### PLEASE PRINT

Full Name Justin L Turner Date: 3/1/2018  
Home Telephone (773) 818-5555 Other Telephone ( )  
Present Address 10633 Bales Avenue XCMO 64137  
Permanent Address, if different from present address: ''  
Email Address turnerjustin58@gmail.com

### EMPLOYMENT DESIRED

Position applying for: Server Salary desired: server wage  
Are you currently registered with any staffing and/or employment agencies? If so, please list  
No

Are you applying for: Full-time work? Yes ☒ No ☐ Part-time work? Yes ☐ No ☐

Temporary work, e.g., summer or holiday work? Yes ☐ No ☐ From:  To:

How did you find out about our open position? (Please check fill in proper name of source):

Referral ☐ Name of Referral  Newspaper ☐ Job Fair ☐ Agency ☐ Company Website ☐

Other Web Posting ☐ Other Source ☐

Could you work overtime, if necessary? Yes ☒ No ☐ If hired, on what date could you start working? 3/4/2018

Please keep in mind that schedules and shifts may vary depending on position and season. Additionally, the hours may vary from week to week, depending on the company needs. Please list only the times/days you're available to work below.

SPECIFY HOURS AVAILABLE DAILY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
AM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Do you have any vacations or extended leaves planned in the next 12 months? If so, please list dates:							

### PERSONAL INFORMATION

Have you ever applied to or worked for Acrobat Outsourcing before? Yes ☐ No ☒ If yes, when?

Do you have friends or relatives working for Acrobat Outsourcing? Yes ☐ No ☒ If yes, please state name and relationship

If hired, would you have a reliable means of transportation to and from work? Yes ☒ No ☐

If hired, can you present evidence of your legal right to live and work in this country? Yes ☒ No ☐

State age if you are under 18 . If you are under 18, hire is subject to verification that you are of minimum legal age to work.

Are you able to perform the essential functions of the job for which you are applying? Yes ☒ No ☐

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If no, describe the functions that cannot be performed. (Note: We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.)

## EDUCATION & SKILLS

NAME OF SCHOOL	CITY & STATE	GRADE OR DEGREE COMPLETED	DID YOU GRADUATE?
Ruskin High	KC Mo	diploma	Yes
U.M.K.C.	KC Mo	associates	No
Do you have any special licenses, certificates or special training? If so please list under "Special."		YES	NO
Are you computer literate? If so, list software knowledge under "Special."		YES	NO
Are you proficient with Point of Sales Systems? If, so please list which ones under "Special."		YES	NO
Do you have any other experience, training, qualifications or special skills, which you feel make you especially suited for work at Acrobat Outsourcing? If so, please list under "Special."		YES	NO
Special: Server Captain			

## EMPLOYMENT HISTORY

List below all present and past employment starting with your most recent employer (last 10 years is sufficient). Account for unemployment periods of three months or more.

Are you currently employed? Yes ☐ No ☒ If so, may we contact your current employer? Yes ☐ No ☐

Name and Address of Employer Fig + Olive Chicago  
Type of Business Restaurant Telephone No. 312 445-0060 Supervisor's Name Alex Curcio  
Your Position and Duties Server / Trainer / Assistant Wine Sommelier

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_ Weekly Pay: Starting \_\_\_\_\_ Ending \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Name and Address of Employer \_\_\_\_\_

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_ Weekly Pay: Starting \_\_\_\_\_ Ending \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Name and Address of Employer \_\_\_\_\_

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

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Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_ Weekly Pay: Starting \_\_\_\_\_ Ending \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Name and Address of Employer \_\_\_\_\_

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_ Weekly Pay: Starting \_\_\_\_\_ Ending \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Have you ever been fired from any previous place of employment? If so, please explain: \_\_\_\_\_

## MILITARY SERVICE

Have you obtained any special skills or abilities as the result of service in the military? Yes \_\_\_\_\_ No ☒   
 If so, describe: \_\_\_\_\_

## JOB RELATED REFERENCES

List below three persons not related to you who have knowledge of your work performance within the last three years.

Name: Amber Peterson Telephone No. (970) 232-6358

Address: Chicago, IL

Occupation: Server Relationship: co-worker Number of Years Acquainted: 13

Name: Zo Diez Telephone No. (312) 998-9351

Address: Chicago, IL

Occupation: Server - DJ Relationship: co-worker Number of Years Acquainted: 5

Name: Luis Hurtado Telephone No. (773) 593-9549

Address: Luis Hurtado Chicago, IL

Occupation: Bartender Relationship: co-worker Number of Years Acquainted: 10

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**Please Read Carefully, Initial Each Paragraph and Sign Below**

JI

I hereby certify that I have not knowingly withheld any information that might adversely affect my chances for employment and that the answers given by me are true and correct to the best of my knowledge. I further certify that I, the undersigned applicant, have personally completed this application. I understand that any omission or misstatement of material facts on this application or on any document used to secure employment shall be grounds for rejection of this application or for immediate discharge if I am employed, regardless of the time elapsed before discovery.

JI

I hereby authorize Acrobat Outsourcing to thoroughly investigate my references, work record, education and other matters related to my suitability for employment and, further, authorize the references I have listed to disclose to the company any and all letters, reports and other information related to my work records, without giving me prior notice of such disclosure. In addition, I hereby release the company, my former employers and all other persons, corporations, partnerships and associations from any and all claims, demands or liabilities arising out of or in any way related to such investigation or disclosure.

JI

I hereby authorize Acrobat Outsourcing and its authorized representatives to solicit information regarding my background, which may include but not be limited to, information about my employment, education, and/or criminal history, which may be in the files of any federal, state, or local criminal justice and law enforcement agency and general public records history.

JI

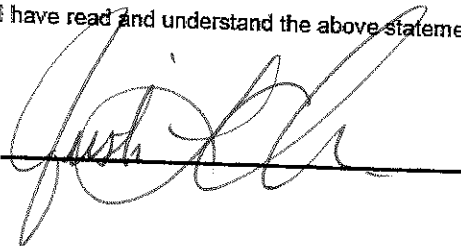
I understand that if selected for hire, it will be necessary for me to provide satisfactory evidence of my identity and legal authority to work in the United States, and that federal immigration laws require me to complete an I-9 form in this regard within three days of my hire date.

JI

Acrobat Outsourcing is an at-will employer. I understand that nothing contained in the application, or conveyed during any interview, which may be granted or during my employment, if hired, is intended to create an employment contract between me and the company. In addition, I understand and agree that if I am employed, my employment is for no definite or determinable period and may be terminated at any time, with or without prior notice, with or without cause, at the option of either myself or the company, and that no promises or representations contrary to the foregoing are binding on the company unless made in writing and signed by me and the company's designated representative.

I hereby acknowledge that I have read and understand the above statements.

Applicant's Signature



Date

3/1/18

Name Justin Turner  
Score 31/35

**Servers Test**

**Multiple Choice**

- A 1) Food is served on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
- A 4) What part of a glass should you handle at all times?  
a) The stem  
b) The widest part of the glass  
c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?  
a) Neatly and evenly across the tables  
b) The creases should all be going in the same directions  
c) The chairs should be centered and gently touching the table cloth  
d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?  
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn  
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served  
c) Try to convince the guests to eat what you brought them  
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

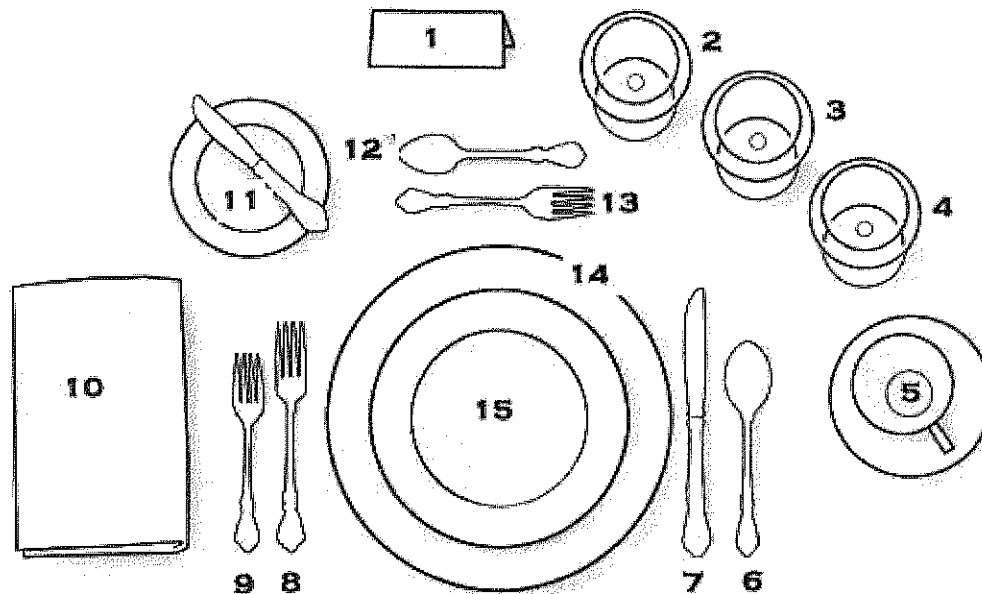
**Match the Correct Vocabulary**

- |                          |   |
|--------------------------|---|
| <u>D</u> Scullery        | <del>A</del> Metal buffet device used to keep food warm by heating it over warmed water   |
| <u>E</u> Queen Mary      | <del>B</del> Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish   | <del>C</del> Used to hold a large tray on the dining floor  |
| <u>B</u> French Passing  | <del>D</del> Area for dirty dishware and glasses  |
| <u>G</u> Russian Service | <del>E</del> Large metal shelving unit for prepared food to be held or for dirty trays to be stored   |
| <u>F</u> Corkscrew       | <del>F</del> Used to open bottles of wine   |
| <u>C</u> Tray Jack       | <del>G</del> Style of dining in which the courses come out one at a time  |

Name \_\_\_\_\_

**Servers Test**

Score / 35



**Match the Number to the Correct Vocabulary**

- |           |                       |           |                              |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin                | <u>8</u>  | Dinner Fork                  |
| <u>11</u> | Bread Plate and Knife | <u>5</u>  | Tea or Coffee Cup and Saucer |
| <u>1</u>  | Name Place Card       | <u>7</u>  | Dinner Knife                 |
| <u>12</u> | Teaspoon              | <u>2</u>  | Wine Glass (Red)             |
| <u>13</u> | Dessert Fork          | <u>9</u>  | Salad Fork                   |
| <u>6</u>  | Soup Spoon            | <u>14</u> | Service Plate                |
| <u>15</u> | Salad Plate           | <u>3</u>  | Wine Glass (White)           |
| <u>4</u>  | Water Glass           |           |                              |

**Fill in the Blank**

- The utensils are placed 3/4" to 1 inch inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? sugar/sweetener, cream, lemon, honey
- Synchronized service is when: "All hands on deck" The team serves together at once
- What is generally indicated on the name placard other than the name? seat number or Title (host)
- The Protein on a plate is typically served at what hour on the clock? 12
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?  
Notify the chef and supervisor





SENSITIVE BUT UNCLASSIFIED

**Case Verification Number: 2018060173310SS**

Report Prepared: 03/01/2018

**Company Information**

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Company ID: 139349

Company Name: Acrobat Outsourcing

**Employee Information**

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Last Name: turner

First Name: justin

Date of Birth: 08/11/1977

Social Security Number: \*\*\* \*\* 6314

Hire Date: 03/01/2018

Citizenship Status: A citizen of the United States

**Document Information**

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List B Document: Driver's license or ID card issued by a U.S. state or outlying possession

List C Document: Social Security Card

Document Name: Driver's license

Document State: Illinois

Driver's License or ID Card Number:

Document Expiration Date: 08/11/2021

**Case Status Information**

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Current Case Result: Employment Authorized

Employer Case ID:

Case Submitted On: 03/01/2018

Case Submitted By: DZAM1545

SENSITIVE BUT UNCLASSIFIED