

Sofia Castro

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Authorized to work in the US for any employer

Work Experience

Barista/Cashier/Server/Food runner

Pain Du Monde - Corona del Mar, CA
November 2014 to July 2018

- Greet customers as soon as they walk in the door, with a smile on my face, ask them how they are.
- Take customers' orders, take them their food or put it in a to go box
- Make lattes, brew coffee, teas and arrange pastries in the manner they go.
- Check on the guests to see how everything is going and if they need anything else
- Bus tables and restock condiments and cups.
- Clean at the end of my shift and throw away the trash.
- Answer the phone and take guests orders and answer any questions they have.

Cashier

Smart and Final - Costa Mesa, CA
September 2016 to August 2017

- Greet customers as soon as they walk in the door, with a smile on my face
- Answer the phone and help the customer the best possible of my knowledge with questions they have.
- Greet the customers in front of me and ask them if they found everything okay.
- Start to scan their food items and bagging them.
- Give the customer their total and ask them how would they be paying.
- Charge them. Thank the customer and give them their change if any.
- Then give them their receipt and welcome them back again.

Cashier/Cook

Carl's Jr. - Newport Beach, CA
December 2012 to November 2013

- Greet customers as soon as they walk in the door, with a smile on my face
- Take their food order and try suggesting the months best offer to up sell for the restaurant their new burgers
- Give the customer their total and give them their drinks.
- Ask them if they needed any condiments and then go pack their food if it was to go.
- If it was for their I would take it to their table and ask them if they needed anything else.
- I would bus tables and restock condiments, cups and lids.
- I would help cook in the back if they needed help.
- I would make ice cream sandwiches
- I would go check on the customers that dine there to see if everything was good.

Cashier/Barista/Server

Intermission Cafe - Denver, CO

September 2011 to January 2012

- Greet customers as soon as they walk in the door, with a smile on my face
- Take customer's orders and charge them.
- I would thank them and pack there to go food.
- If it was for there I would take their food to the table, they were sitting down at
- I would ask them if they needed anything else.
- I would make lattes, cappuccinos, Americano, brew coffee and brew the teas of the day
- I would cater food as well to the building we worked at.
- I would get all the condiments and food ready to take it up stairs to the business people.
- I would make sure all cups, lids and condiments were restocked
- I would clean, sweep and mop before my shift ended.
- Always thank the customers and ask them if they needed anything.

Education

High school or equivalent

Estancia High School

Skills

Batista great at making drinks (2 years), Great customer service (5 years), Hard working, responsible, fast learner, punctual and driven (5 years), Bilingual English and Spanish speaker (10+ years), Dedicated, resourceful, and goal driven employee with a commitment to achieve perfection. very confident

Additional Information

References:

Kevin Sherman (303)862-2017

Tom Grimstad (949)887-7737

Sara Gilberto Salazar (949)332-0669

Cashier Test

Score / 15

13/15

72

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00

- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00

- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00

- a 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25

- C 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service

- 8.75 6) What is the current sales tax rate in your city 8.75%?

- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06

- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50

- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00

- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

78.50

Cashier Test

Score / 15

- a 11) Counterfeit pens should be used on which three denominations?
- a) ☒ \$20, \$50, \$100
 - b) \$10, \$20, \$50
 - c) \$5, \$50, \$100
 - d) \$10, \$20, \$50
- b 12) How many times should you count change when giving it to the customer?
- a) one
 - b) ☒ two
 - c) three
 - d) no need to count

Question & Answer:

- 13) What is the minimum age for legal alcohol purchases? 21 yrs.
- 14) What are the acceptable forms of ID for alcohol purchases? CA ID, license, not expired passport.
- 15) How many \$20 bills are in a bank band? \$500 not sure. y