

**Martha Hernandez Avila**  
10634 Townley Dr  
Whittier, CA 90606  
Cell Phone: (818)647-2455  
E-mail: hernandez\_martie@hotmail.com

**OBJECTIVE:**

To secure long term employment with a corporation that will allow me to use my experience to the best of my abilities.

**WORK EXPERIENCE:**

Concession Stand Cashier  
03/2019 to Present

SSA/Los Angeles Zoo & Botanical Gardens / Los Angeles CA

Welcoming guests, taking orders for food or beverage, presenting prices and packing options, processing cash and credit card payments, operating food preparation equipment, and maintaining the stand clean and sanitized.

Seasonal Driver Helper

11/2017 to 01/2018  
UPS / Sylmar Ca

Provide assistance to UPS Drivers by completing a variety of activities except driving: loading and unloading the truck, calling clients, collecting payments, communicating with dispatchers, doing paperwork, handling customer complaints, and keeping the vehicle clean and organized.

Cashier

August 2015 to April 2017  
SuperKing Markets | Van Nuys CA

Operate a cash register. Answer customer questions. Balance cash register. Bag customer purchases. Price merchandise. Return merchandise to proper shelves. Maintain a clean and orderly check-out area, Follow company policies and procedures.

Shift Manager

December 2012 to May 2015  
Charley's Philly Steaks | Glendale CA  
Assign employees to specific duties. Direct and supervise employees. Assist with recruitment and training of new staff. Address customer inquiries and resolve complaints. Enforce company safety policies and procedures. Store opening and closing by procedure.

Assistant

March 2009 to October 2012  
Manuel's Garden Service | Sylmar CA



Prepare correspondence. Monitor and respond to emails and phone calls. Meet with potential clients. Purchase necessary supplies for office or client. Ensure all vehicles are maintained. Schedule or cancel owner appointments with clients. Accuracy and attention to detail.

## **References**

**Arturo Marquez**  
**General Manager**  
**City Compassionate Caregivers**  
**562-201-9658**

**Leo Puentes**  
**IT Manager**  
**Los Angeles Convention & Visitors Bureau**  
**818-581-1914**

**Teresa Hernandez**  
**Office Manager**  
**Manuel's Garden Service**  
**818-590-3209**

**Languages:** Spanish



**Cashier Test**

**Score 12 / 15**

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

d

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

C

6) What is the current sales tax rate in your city 9.5%?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

XAA

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

d

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

3  
80%

**Cashier Test**

**Score** / 15

**A** 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

**B/C** 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Passport, State ID or DL, military ID

15) How many \$20 bills are in a bank band? 50? 100 - \$2000