

Name _____

Servers Test

Score 32 / 35

Multiple Choice

- 1) Food is served on what side with what hand?
 a) On the left side with the left hand BANQUETS
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand RESTAURANT
- 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand BANQUETS
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand RESTAURANT
- 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand BANQUETS
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand RESTAURANT
- 4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top
- 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above
- 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

D Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

E Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A Chaffing Dish

C. Used to hold a large tray on the dining floor

B French Passing

D. Area for dirty dishware and glasses

G Russian Service

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

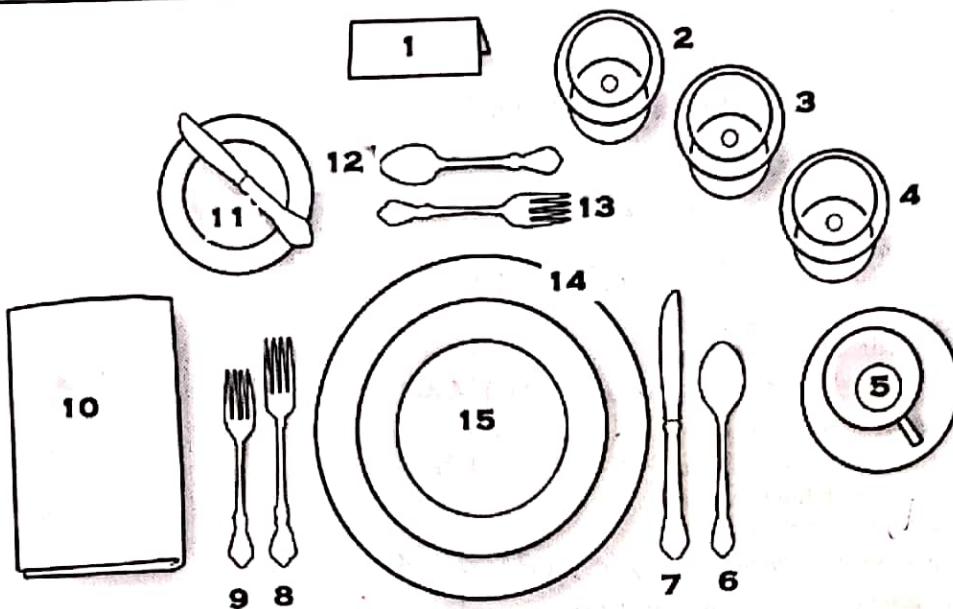
F Corkscrew

F. Used to open bottles of wine

C Tray Jack

G. Style of dining in which the courses come out one at a time

Servers Test



Match the Number to the Correct Vocabulary

| | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>6</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>2</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>12</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>3</u> | Wine Glass (White) |
| <u>4</u> | Water Glass | | |

Fill in the Blank

- The utensils are placed 12 inch(es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? SUGAR MILK.
- Synchronized service is when: WE'RE PACH TABLE IS SERVED AT THE SAME TIME.
- What is generally indicated on the name placard other than the name? POSITION.
- The Protein on a plate is typically served at what hour on the clock? 6.
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? ASK THE CAPTAIN.

Arthur Brode

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Cell 619 950 0384

arthurbrode4@gmail.com

OBJECTIVE: to please my employers by doing a good job

EDUCATION: GED state of florida 1985

WORK EXPERIENCE:

Boca Trading Co.

POSITION: property manager from 2001 to 2017

DUTIES: Rented vacation rental units, paid utility bills, cleaned and maintained apartments, made bank deposits, wrote up contracts

MOES STONECRAB HOUSE (Ft.lauderdale,fl.)

Waiter from 1996 to 2000

LORIAS (Miami,fl)

Sales associate

Worked in the jewelry dept. customer service from 1990-1994

SKILLS

Bi-lingual English and spanish

Familiar with point of sale terminals