

# CHARLES ENGLUND

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Self-starter and hardworking individual seeking a position as warehouse worker, stocker, or janitor. Excellent customer service skills and communication with diverse clients. Highly approachable and perceptive with a great ability to work collaboratively in a time-efficient and accurate manner. Have ability to lift up to 50lbs.

## EXPERIENCE

2017 TO 2018

### **SANCTION SPECIALIST, GREENCORE**

Performed overall sanitation of the processing area and packaging machinery.

- Assembled, and dismantled sanitized machines and processing equipment.
- Cleaned bathrooms, offices, and break rooms used for production workers.
- Completed checklists and documents for assigned work area on a daily basis
- Moving and lifting heavy boxes using pallet jacks.

2016 – TO 2017

### **STOCK CLERK, WALMART**

Maintained the store clean, organize, and replenish.

- Load and unload trucks in quick manner to improve store efficiency.
- Examined and inspected stock items for wear or defects, reporting any damage to supervisors.

2009 – TO 2010

### **CAREGIVER, TLC SUPPORTED LIVING SERVICES**

Helped clients with a cognitive disability maintain independent living with personal care assistance.

- Performed direct resident care aimed at increasing comfort, social and spiritual well-being by providing assistance with personal hygiene, physical comfort, nutrition, elimination, and safety.
- Reported any concerns to supervisor or case manager, to resolve any issues to promote residents to have and ensure a good quality of life.
- Assisted with structured activities and maintained detailed documentation.

2000 – TO 2006

### **COURTESY CLERK, RALPHS**

Provided excellent customer service and build rapport with patrons to ensure satisfactory shopping experience.

- Set up displays and maintained inventory levels, checked products as they go for quality, freshness, damage, and price accuracy and resolved any product issues.

## EDUCATION

**HIGH SCHOOL DIPLOMA, SAN GORGONIO HIGH SCHOOL SAN BERNADINO, CA**

**Cashier Test**

**Score** 12 / 15

B 1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

-3

80%

a 2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

AC 4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

D 5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

7.75 6) What is the current sales tax rate in your city Califenna 8.75

C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

21  
14.50

B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

8

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

10.50  
20.50  
20.50  
5.0  
6.50

**Cashier Test**

**Score** / 15

a 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

a 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Current active I.D. can't Be Expired

15) How many \$20 bills are in a bank band? 100