

Emily Cahill

Diamond Bar CA 91765

(H) (909)904-2135 (E) emilycahill90@gmail.com

Summary

Creative professional with over 8 years of customer service experience.

Skills

- Business oriented
- Strong oral skills
- Strong written skills
- Customer service skills
- Quick learner
- Team player

Experience

08/2013 - Current **Enchanting Jewelry by Emily** – Diamond Bar, CA
Owner, founder, designer, maker

- I design and hand make jewelry
- I manage my business and clients as well as making networking relationships

10/2017 - 01/2018 **Diamond Bar Golf Course** – Diamond Bar, CA
Server

- Take peoples orders
- Serve people food
- Bus and wipe down tables

02/2016 - 09/2017 **Comcast NBCUniversal** – Universal City, CA
Production Assistant

- Help the performers get dressed
- Escort the character to and from the photo locations
- Help guests take pictures
- Customer service

12/2013 - 06/2015 **Walt Disney Company** – Anaheim, CA
Wardrobe Laundry Attendant

- Clean and wash performer and character costumes and pieces

06/2010 - 08/2010 **OCBSA Lost Valley Scout Reservation** – Warner Springs, CA
Handicrafts Director

- Teach scouts how to make different crafts
- Manage my staff members

10/2006 - 06/2009 **Regal Entertainment Group** – La Verne, CA
Floor Staff

- Help sell concessions
- Clean theaters
- Stock bathrooms

Education and Training

2008

Bonita High School – La Verne, CA, United States

High School Diploma

b

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

a

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

c

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

C

6) What is the current sales tax rate in your city 9?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

b

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

c

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

a

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

86%

9 11) Counterfeit pens should be used on which three denominations?
a) \$20, \$50, \$100
b) \$10, \$20, \$50
c) \$5, \$50, \$100
d) \$10, \$20, \$50

10 12) How many times should you count change when giving it to the customer?
a) one
b) two
c) three
d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? State ID or license

15 15) How many \$20 bills are in a bank band? 20 \$100