

Louie Gonzalez

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8154 Matilija Ave.
Panorama City Ca. 91402

EXPERIENCE

Musician, Trapdoor Social; Glassel Park, CA

2013-Present

- Experienced guitarist that provides musical entertainment to various types of events.
- Environmentally conscience band that works with people and community groups to help spread the message of sustainability.
- Self starter with the ability to make partnerships and manage and book shows.
- Experienced with outreach and hospitality by the ability to create successful music festivals.
- Provided great customer service to an event with 3,000 people attending.

Sound Technician, Greenlive Sound; Glassel Park, CA

2015-Present

- Provided 100% solar powered sound and lighting equipment to any outdoor/indoor event ranging from rallies, festivals, concerts, outdoor movies, etc.
- Worked closely with event coordinators and bands/artists to meet their needs for the event.

Gardening, Farmscape; Eagle Rock, CA

October 2016

- Maintained on-site garden for various client's homes in Los Angeles County.

VOLUNTEER WORK

Big Brothers Big Sisters

December, 2014-2016

- Provided hospitality services to the mentors and mentees for their private events.
- Greeted and provided direction to 400 attendees at annual Christmas event.
- Organized the space in which the event took place.

Standing Rock

December 2016

- Provided volunteered labor to the North Dakota camps that were protesting the Dakota Access pipeline.
- Assisted with the daily tasks of the campground such as cleaning dishes, chopping firewood, recycling trash and helping set up tents and housing along with assisting others in need.

EDUCATION

CHAMPS Charter High School - High School Diploma, 2011

Los Angeles Music Academy - Guitar Program Certificate, 2012

SKILLS

- Great People Skills
- Multi-Tasker
- Quick to Learn
- Keen Listener
- Hard Working
- Exceellent Customer Service



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Dishwasher Test

Score 9 / 10

-1 90%

- C 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - c) Single use paper towel
 - d) Common used cloth
- C 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - c) Rubber glove
 - d) Nothing
- D 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - d) All of the above
- B 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- a) True
 - b) False
- B 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - e) All of the above
- A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- a) True
 - b) False
- C 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - c) Use an oven mitt or dry cloth towel
 - d) Nothing
- A 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- A 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

Cashier Test

Score 13 / 15

21/1

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 9.5%?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back? 1.65

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

B

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back? 21.00 14.50 35.50

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at 7.50 each, two bags of chips at 2.50 each, two cookies at 5.00 each and two sodas at 3.25 each. If you are given \$100.00 how much change should you give back? 21.50 78.50

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50