

NOAH CALDERON

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OBJECTIVE:

Experienced volunteer worker with customer service experience looking for employment in the hospitality sector. Hard-worker, team player, quick to learn, dedicated employee and skilled at creating a welcoming environment.

SKILLS & CERTIFICATIONS:

- Excellent Customer Service Skills
- ServSafe Food Handler Certificate (expires 2021)
- TIPS Certificate (expires 2021)
- MAC OS/ PC proficient
- Server/Busser Training
- Trained Barista
- Honest & Dependable

EXPERIENCE:

Emmanuel Church Group

February 2012 - September 2017

Volunteer

Los Angeles, CA

- Collaborated with other church group members to help feed the needy.
- Maintained a clean, organized and safe space by utilizing the pallet jack to store donated items.

Graham Library

May 2015 - April 2016

Volunteer

Los Angeles, CA

- Oversaw organization of all the books in the backroom as well as displays in alphabetical order.
- Delivers legendary customer service to all customers by acting with a customer comes first attitude and connecting with the customer.
- Created activities for children such as movie and coloring day.

EDUCATION:

Hospitality Training Academy - 48 Hour Training Program

March 2018

Los Angeles, CA

Alliance Collins Family College-Ready High School

June 2016

Los Angeles, CA

Los Angeles Trade Technical College

August 2016

Los Angeles, CA

Dishwasher Test

- 1) After washing your hands, which item should be used to dry them?
 - a) Clean apron
 - b) Sanitized wiping cloth
 - ☒ c) Single use paper towel
 - d) Common used cloth
- 2) While washing dishes by hand, which item should you wear?
 - a) Cutting glove
 - b) Oven Mitt
 - ☒ c) Rubber glove
 - d) Nothing
- 3) When should you wash your hands?
 - a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - ☒ d) All of the above
- 4) If you need to move a heavy load, you should PULL and not PUSH the object.
 - a) True
 - ☒ b) False
- 5) Which of the following could you be at risk for getting burned from?
 - a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - ☒ e) All of the above
- 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
 - ☒ a) True
 - b) False
- 7) What should you do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it immediately
 - d) Not sure
- 8) When handling hot items you should?
 - a) Wear rubber gloves
 - b) No need to wear anything
 - ☒ c) Use an oven mitt or dry cloth towel
 - d) Nothing
- 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
 - a) Rinsing
 - b) Scraping
 - ☒ c) Washing
 - d) Sanitizing
- 10) What is the proper method for cleaning and sanitizing stationary equipment?
 - a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - ☒ c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

1) After washing your hands, which item should be used to dry them?

- a) On a paper
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

2) While wearing gloves by hand, which item should you wear?

- a) Cutting glove
- b) Oven mitt
- c) Rubber glove
- d) Nothing

3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, mop, cleaning chemicals)
- c) After using the restroom
- d) All of the above

4) If you need to move a heavy load, you should PUSH and not PULL the of load.

- a) True
- b) False

5) Which of the following would you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquid (coffee, soup, tea)
- c) Hot equipment (oven, pots, cooking dishes)
- d) High chemicals
- e) All of the above

6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

7) What would you do if you spill liquid or see a light spill?

- a) Leave it for someone else to clean up
- b) Wait until the end of your shift to clean it
- c) Tell the spill and clean it immediately
- d) Not sure

8) When handling hot items you should:

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

9) If you are using a three-compartment sink for cleaning and sanitizing, it is important that it be used for:

- a) Washing
- b) Soaking
- c) Rinsing
- d) Sanitizing

10) What is the proper method for cleaning and sanitizing stainless steel equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution



Cashier Test

Score / 15

1) A roll of quarters is worth?

- a) \$5.00
- ☒ b) \$10.00
- c) \$15.00
- d) \$20.00

2) A roll of dimes is worth?

- ☒ a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- ☒ c) \$4.00
- d) \$2.00

4) A roll of pennies is worth?

- ☒ a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

5) What does POS stand for?

- a) Patience over standards
- ☒ b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 9.8 ?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- ☒ c) \$7.06
- d) \$5.06

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- ☒ b) \$14.50
- c) \$9.50
- d) \$4.50

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- ☒ d) \$12.00

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- ☒ a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

Cashier Test

Score / 15

11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- ☒ b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

12) How many times should you count change when giving it to the customer?

- a) one
- ☒ b) two
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? California ID / Driver license

15) How many \$20 bills are in a bank band? 100



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Rest Periods Acknowledgement

All non-exempt employees are entitled to a 10-minute rest period for each four hours worked. It is the employee's responsibility to take their rest period before the end of the fourth hour of work. If any non-exempt employee believes that he or she is unable to take their rest break or is not being permitted to take his or her rest break, that employee should contact his or her supervisor immediately.

Employee Signature:

Date: 04-25-18

