

Mandioula Sylla



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Objective

To obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

Experience

Teacher Assistant (Summer 2010- 2012)

Grade papers, Move students to next classes, bring students to lunch, and discipline students.

Food Handler (Summer 2013)

Maintain and restock inventory, Give students breakfast and lunch, and clean up after each meal.

LOL Theater (Fall 2013)

Answer phone calls for questions or reservations, Greet guest, Ticket handler, and took guest to be seated.

TJMAXX Sales Associate (Winter 2014)

Customer Assistance, Cashier, Heavy Lifting, Returns

Walgreens Pharmacy Sales Associate (2014)

Customer assistance, cashier, stocking, facing, heavy lifting

Walgreens Pharmacy, Pharmacy Technician (2014-2015)

Customer Assistance, Answering phone calls, Typing, Filling

Education

High School: Cicely Tyson School of performing and Fin Arts (2009-2013)

College: The New York Conservatory for Dramatic Art (2013-2014)

Skills

Bilingual, Lighting and Sound, Stage Management, Accents, Running- Track and field, Child Care, Office Procedures, and Persuasive



Mandolina Sylla

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Objective

To obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

Experience

Teacher Assistant (Summer 2014-2015)
Grade papers, move students to next class, bring students to lunch, and discipline students.
Food Handler (Summer 2013)
Maintain and restock inventory, Give students breakfast and lunch, and clean up after each meal.
LOL Theater (Fall 2013)
Answer phone calls for questions or reservations, Greet guest, Ticket handler, and took guest to be seated.
TJMAXX Sales Associate (Winter 2014)
Customer Assistant, Cashier, Heavy Lifting, Returns
Walgreens Pharmacy Sales Associate (2014)
Customer assistance, cashier, stocking, facing, heavy lifting
Walgreens Pharmacy, Pharmacy Technician (2014-2015)
Customer Assistance, Answering phone calls, Tying, Filling

Education

High School: Cicely Tyson School of Performing and Fine Arts (2009-2013)
College: The New York Conservatory for Dramatic Art (2013-2014)

Skill

Billboard, Lighting and Sound, Stage Management, Acoustic, Lighting, Truss and Rig, Child
Care, Office Procedures, and Persuasive

Name Mandioula Sylla

Servers Test

Score / 35

Multiple Choice

- B 1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- B 4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

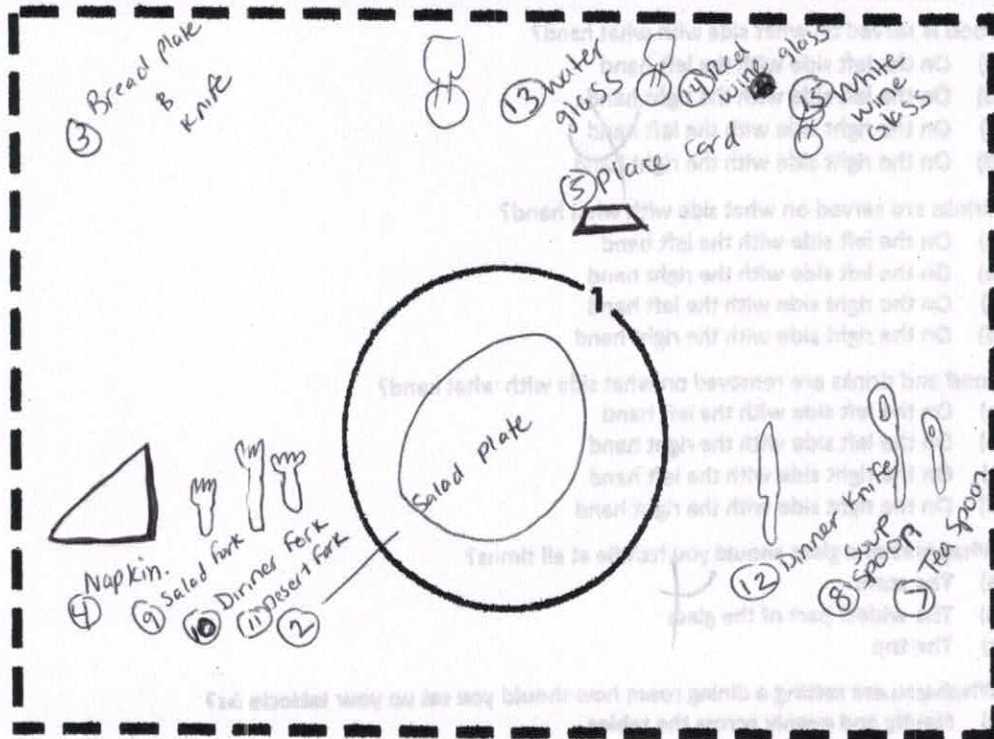
Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>C</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>G</u> French Passing | D. Area for dirty dishware and glasses |
| <u>B</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>E</u> Tray Jack | G. Style of dining in which the courses come out one at a time |

Name Mandirula Sylla

Servers Test

Score / 35



Draw a formal place setting containing all of the following:

- | | | |
|----------------------------|------------------|----------------------|
| 1. Service Plate | 7. Teaspoon | 13. Water Glass |
| 2. Salad Plate | 8. Soup Spoon | 14. Red Wine Glass |
| 3. Bread Plate & Knife | 9. Salad Fork | 15. White Wine Glass |
| 4. Napkin | 10. Dinner Fork | |
| 5. Name Place Card | 11. Dessert Fork | |
| 6. Tea/Coffee Cup & Saucer | 12. Dinner Knife | |

Fill in the Blank

- The utensils are placed _____ inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? _____
- Synchronized service is when: _____
- What is generally indicated on the name placard other than the name? _____
- The Protein on a plate is typically served at what hour on the clock? _____
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? _____

Notify the chef immediately.