

# Mandioula Sylla



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## Objective

To obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

## Experience

### **Teacher Assistant (Summer 2010- 2012)**

Grade papers, Move students to next classes, bring students to lunch, and discipline students.

### **Food Handler (Summer 2013)**

Maintain and restock inventory, Give students breakfast and lunch, and clean up after each meal.

### **LOL Theater (Fall 2013)**

Answer phone calls for questions or reservations, Greet guest, Ticket handler, and took guest to be seated.

### **TJMAXX Sales Associate (Winter 2014)**

Customer Assistance, Cashier, Heavy Lifting, Returns

### **Walgreens Pharmacy Sales Associate (2014)**

Customer assistance, cashier, stocking, facing, heavy lifting

### **Walgreens Pharmacy, Pharmacy Technician (2014-2015)**

Customer Assistance, Answering phone calls, Typing, Filling

## Education

High School: Cicely Tyson School of performing and Fin Arts (2009-2013)

College: The New York Conservatory for Dramatic Art (2013-2014)

## Skills

**Bilingual, Lighting and Sound, Stage Management, Accents, Running- Track and field, Child Care, Office Procedures, and Persuasive**



**Multiple Choice**

B 1) Food is served on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) **On the right side with the left hand**  
 d) On the right side with the right hand

D 2) Drinks are served on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
 d) **On the right side with the right hand**

D 3) Food and drinks are removed on what side with what hand?  
 a) On the left side with the left hand  
 b) **On the left side with the right hand**  
 c) On the right side with the left hand  
 d) On the right side with the right hand

B 4) What part of a glass should you handle at all times?  
 a) The stem  
 b) **The widest part of the glass**  
 c) The top

D 5) When you are setting a dining room how should you set up your tablecloths?  
 a) Neatly and evenly across the tables  
 b) The creases should all be going in the same directions  
 c) The chairs should be centered and gently touching the table cloth  
 d) All of the above

D 6) If you bring the wrong entrée to a guest what should you do?  
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn  
 b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served  
 c) Try to convince the guests to eat what you brought them  
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**D Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

C Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A Chaffing Dish

C. Used to hold a large tray on the dining floor

G French Peasant

D. Area for dirty dishware and glasses

B Russian Service

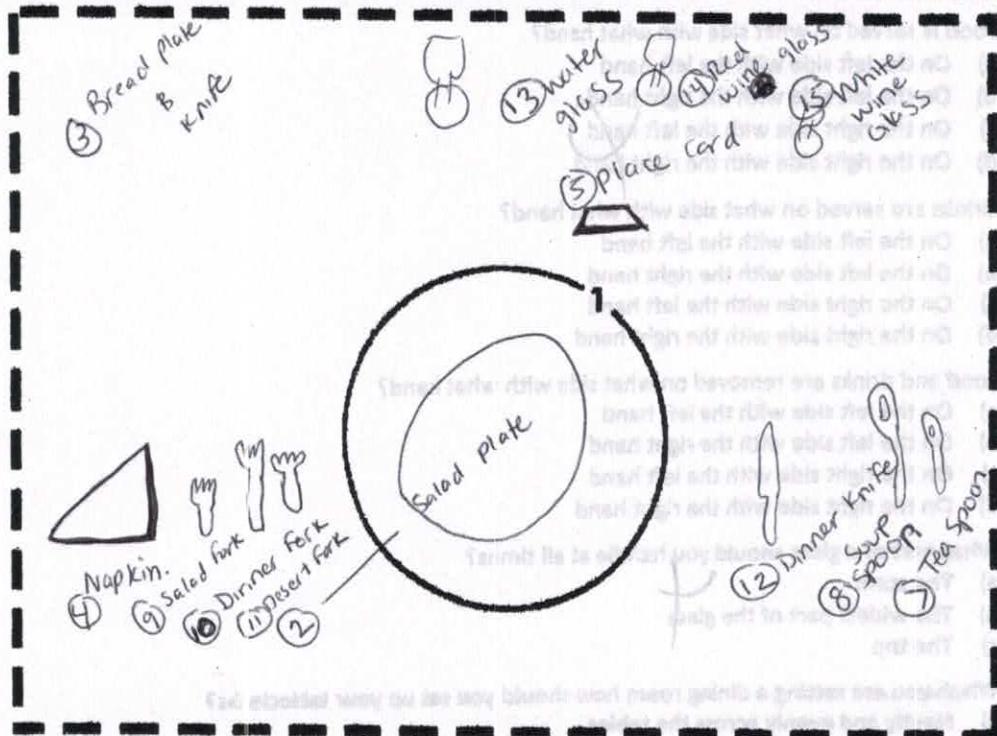
E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F Corkscrew

F. Used to open bottles of wine

E Tray Jack

G. Style of dining in which the courses come out one at a time

Draw a formal place setting containing all of the following:

1. Service Plate	7. Teaspoon	13. Water Glass
2. Salad Plate	8. Soup Spoon	14. Red Wine Glass
3. Bread Plate & Knife	9. Salad Fork	15. White Wine Glass
4. Napkin	10. Dinner Fork	
5. Name Place Card	11. Dessert Fork	
6. Tea/Coffee Cup & Saucer	12. Dinner Knife	

Fill in the Blank

1. The utensils are placed \_\_\_\_\_ inch(es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? \_\_\_\_\_
3. Synchronized service is when: \_\_\_\_\_
4. What is generally indicated on the name placard other than the name? \_\_\_\_\_
5. The Protein on a plate is typically served at what hour on the clock? \_\_\_\_\_
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? \_\_\_\_\_

Notify the chef immediately.