

Ginger Elias

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GENERAL SKILLS & EXPERIENCE

- 3+ years experience bartending and serving guests with polite and rapid service in a high-volume space. ServSafe certified.
- Interacts positively with customers and assesses their needs; makes recommendations.
- Can lift up to 50 lbs, restock/replenish the bar with ease, use blenders, espresso machines, and other bar equipment.

QUALIFICATIONS

- ◆ **Communication and Leadership:** Successfully maintains productive relationships and support systems with a positive attitude and humorous, honest conduct. Effectively engages with dynamic groups and individuals, imparting a creative atmosphere while maintaining a strict schedule with deadlines.
- ◆ **Skill and Proficiency:** Proficient auditory, visual, and hands-on learner. A focused multi-tacker. Able to move quickly for the sake of guest satisfaction with dexterity. Experience handling large quantities of cash and comfortable working alone or as a team.

EDUCATION

- ◆ B.A. in Film & Media Arts (2012) **Temple University**, Philadelphia, PA
- ◆ HS Diploma (2008) **Edgemont Jr/Sr High**, Westchester, NY

WORK HISTORY

July 2016 - Present ... **Freelance Photographer** Los Angeles, CA

Responsibilities: Primarily shooting portraits for models and actors using natural and studio light.

April 2014 - June 2016 ... **Atlantis Night Club** Philadelphia, PA

Responsibilities: Bartending in a high-speed atmosphere, handling large quantities of cash, running food, greeting guests, answering phones, closing/cleaning at night.

March 2014 - June 2015 ... **Copa Restaurant** Philadelphia, PA

Responsibilities: Bartending and serving on different nights. Greeting/seating and serving guests, recommending meals paired with drinks, running food, bussing tables, answering phones for to-go orders, closing at night.

Multiple Choice (6 points)

- C 1) Carbonation _____ the rate of intoxication.
a) Slows down
b) Speeds up
c) Does nothing to
- B 2) What are the six most commonly used spirits?
a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- B 3) You can accept an expired ID as long as all other information is correct.
a) True
b) False
- B 4) If someone has had too much to drink, serving them coffee will help sober them up.
a) True
b) False
- D 5) What are the acceptable forms of ID for Alcohol Consumption?
a) State or Government Issued ID Card or Drivers License
b) Passport or Passport ID Card (as long as it lists the person's date of birth)
c) School ID or Birth Certificate
d) A & B
e) A, B & C
- B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
a) True
b) False

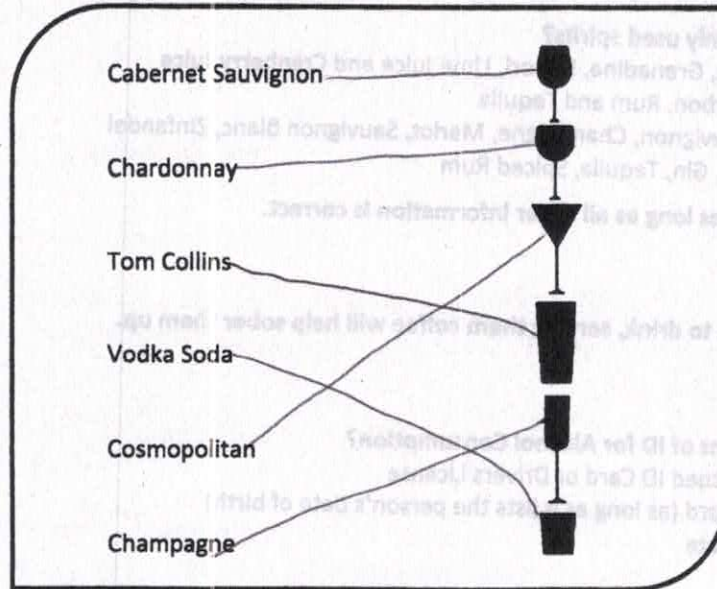
Vocabulary (9 points)

Match the word to its definition

- | | |
|------------------------|---|
| <u>C</u> "Straight Up" | a.) Used to crush fruits and herbs for craft cocktail making |
| <u>F</u> Shaker Tin | b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured |
| <u>I</u> "Neat" | c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice |
| <u>A</u> Muddler | d.) To pour 1/2 oz of a liquor on top |
| <u>B</u> Strainer | e.) Used to measure the alcohol and mixer for a drink |
| <u>E</u> Jigger | f.) Used to mix cocktails along with a pint glass and ice |
| <u>G</u> Bar Mat | g.) Used on the bar top to gather spills |
| <u>D</u> "Float" | h.) Requesting a separate glass of another drink |
| <u>H</u> "Back" | i.) Means to serve spirit room temperature in a rocks glass with no ice |

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points): Vodka Patron tequila Don Julio

What are the ingredients in a Manhattan? Whiskey, Sweet vermouth, bitters

What are the ingredients in a Cosmopolitan? Vodka, triple sec, lime juice, Cranberry juice

What are the ingredients in a Long Island Iced Tea? Vodka, tequila, gin, rum, triple sec, lemon juice, splash coke, lemon

What makes a margarita a "Cadillac"? Gran maver

What is simple syrup? Sugar mixed w/ water

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

Not legal

What should you do if you break a glass in the ice? empty the ice bucket

When is it OK to have an alcoholic beverage while working? Never

What does it mean when a customer orders their cocktail "dirty"? less or no vermouth olives

What are the ingredients in a Margarita? tequila

Multiple Choice

- D 1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
d) On the right side with the right hand
- A 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
d) On the right side with the right hand
- B 4) What part of a glass should you handle at all times?
 a) The stem
b) The widest part of the glass
 c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 c) Try to convince the guests to eat what you brought them
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

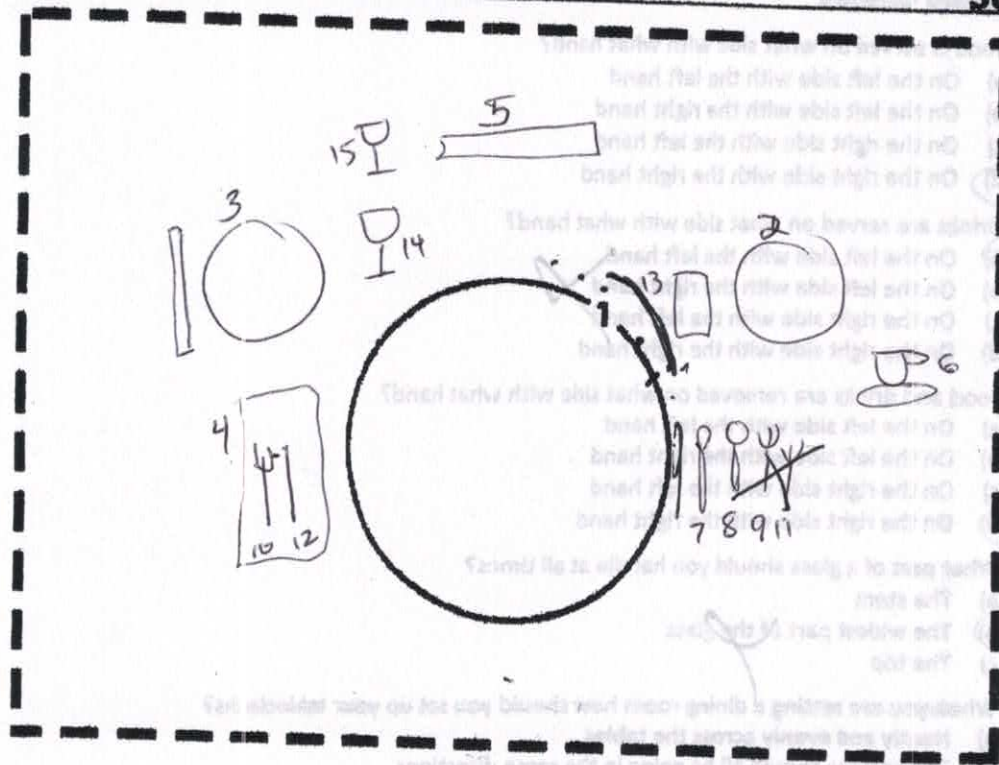
Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | <u>A</u> Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> Queen Mary | <u>B</u> Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>C</u> Chaffing Dish | <u>C</u> Used to hold a large tray on the dining floor |
| <u>G</u> French Passing | <u>D</u> Area for dirty dishware and glasses |
| <u>B</u> Russian Service | <u>E</u> Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | <u>F</u> Used to open bottles of wine |
| <u>A</u> Tray Jack | <u>G</u> Style of dining in which the courses come out one at a time |

Name Ginger Elias

Servers Test

Score / 35



Draw a formal place setting containing all of the following:

- | | | |
|----------------------------|------------------|----------------------|
| 1. Service Plate | 7. Teaspoon | 13. Water Glass |
| 2. Salad Plate | 8. Soup Spoon | 14. Red Wine Glass |
| 3. Bread Plate & Knife | 9. Salad Fork | 15. White Wine Glass |
| 4. Napkin | 10. Dinner Fork | |
| 5. Name Place Card | 11. Dessert Fork | |
| 6. Tea/Coffee Cup & Saucer | 12. Dinner Knife | |

Fill in the Blank

- The utensils are placed 4 inch(es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? dessert
- Synchronized service is when: bussers & servers working together
- What is generally indicated on the name placard other than the name? their position
- The Protein on a plate is typically served at what hour on the clock? 1pm
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
inform them of what is available that is gluten free or vegetarian, give them detailed options