

Karlisle Sandoval

Barista

Oakland, CA

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I consider myself to be a highly enthusiastic customer service professional with four years client interface experience. I'm very courteous with customers and co-workers. I have very good communication skills, when a problem arises I remain calm and find a solution that helps both parties such as the customer and the business. I'm very motivated and fast paced. I complete tasks to the best of my ability and knowledge. I'm a good team player. I have the mental strength to be a leader. For example, in my previous job, I was often left in charge of the business and made sure everyone completed their tasks on time and well done.

Core Strengths

- Fast learner
- Motivated employee
- Hard worker
- Good communication skills
- Sharp problem solver
- Energetic work attitude
- Courteous demeanor
- Large cash/check deposits knowledge

WORK EXPERIENCE

Barista/Cashier

Small Foods - San Francisco, CA -

2016-11 - Present

As of right now, I'm the current store opener at Small Foods. My daily opening routine is opening the store, brewing coffee, dialing in and getting the espresso machine ready for the day, wiping down tables, stocking, counting the drawers, and cash handling. Throughout the day I make espresso drinks and smoothies, greet and take care of customers, keep the store clean, and serve ice cream. I do a little bit of everything and I'm always more than happy to learn new things.

Barista

Epicenter Cafe - San Francisco, CA -

2015-04 - 2016-11

My duties at Epicenter consist of opening the coffee shop, brewing coffee, making espresso drinks, smoothies, taking orders, and making sure everything is stocked. I'm always doing something, finding something to do. I've worked here for a year and two months and I like it very much. Being a barista has been my favorite job, so far.

Personal Assistant/Secretary

Ed's Best Auto Service, LLC - Berkeley, CA -

2011-01 - 2014-07

I've previously worked at Ed's Best Auto Service, LLC. for the past three years. My experience there made me grow mentally. Before Ed's Best, I had no experience in customer service. My responsibilities consisted of occasionally, opening and closing the shop, attending customers, scheduling appointments, filling out work orders, ordering auto parts, notifying customers regarding their vehicle, closing the register at the end of the day, and light maintenance. I have knowledge of Quicken, QuickBooks, and Microsoft Word and Excel.