

RAUL HURTADO

Cell phone: 786-307-0707- E-mail: raulohurtado@gmail.com

Very efficient, trustworthy and industrious waiter with strong interpersonal, communication and training skills achieved in several years of excellent and dedicated service for busy establishments within the, catering sectors, and restaurants. Experience working in the hospitality industry for over 3 years. Excellent communication skills, team-work oriented, creative and organized. Bilingual: Fluent in English Spanish.

WORK EXPERIENCE

Holliday inn (housekeeper / front desk)

JULY 2017 - April 2018

JUVIA (MIAMI BEACH) RESTAURANT

SERVER/BUSSER/FOOD RUNNER/BARISTA DEC 2013 – JUNE 2017

Waiter February 2013 – Currently Working
Raspaos Kedall - Florida

Food Runner / Back Server May 2012 – January 2013.
Enzo Chef Sunset – Florida.

Host / Server 2011 - 2012.
Private Parties Miami -florida

EDUCATION

Uni Vaille – Del Vaille Lawyer University (La Paz – Bolivia) 2005 -2009.
Bachelor of Law and Legal Studies.

PROFESSIONAL REFERENCES

David Matheus General Manager – Raspaos – Kendall-FL.

Cell Phone: 786-458-2620

Store: 305-273-8840

Lucy Martinez General Manager – patt – Sanford Fl

Cell Phone: 321-945-4006

Patricia Suarez Waiter – Juvia Miami Beach - FL

Cell Phone 321-696-9391

Carlos Flores Retail – Sunglass Hut

Cell Phone: 786-541-3558

Store: 305-466-9353

RAUL HURTADO

Name:

Raul Hurtado

Score 10 / 14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - ☒ d) When handling or disposing of waste
 - e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - ☒ d) Floors, sinks, toilets, and latrines
 - e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors ☒ Daily / ☐ Weekly
 - b) Toilets and latrines ☒ Daily / ☐ Weekly
 - c) Carpets in guest rooms ☒ Daily / ☐ Weekly
 - d) Carpets in offices ☒ Daily / ☐ Weekly
 - e) Soiled linen ☒ Daily / ☐ Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?
I clean and take it
10. What do you do if you find Lost and Found items in a guest rooms?
bring to the reception immediately
11. Describe the difference between a disinfectant and a cleaning solution?

disinfectant = Liquid that destroys bacteria.
cleaning = used to wash or wipe some part or space