

Dishwasher Test

Score 9 / 10

- C 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - c) Single use paper towel
 - d) Common used cloth
- C 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - c) Rubber glove
 - d) Nothing
- d 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - d) All of the above
- a 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- a) True
 - b) False
- e 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - e) All of the above
- a 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- a) True
 - b) False
- C 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - c) Use an oven mitt or dry cloth towel
 - d) Nothing
- a 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- C 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

ign Below

ISAIAH COLEMAN

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CAREER OBJECTIVE AND FOCUS

I am a trusted leader in the customer service profession who is seeking a career opportunity that will leverage my proven abilities within a wide-range of the environment.

OVERVIEW OF QUALIFICATIONS

- | | |
|----------------------------------------------|--------------------------------------------------|
| ✓ 1-Year customer service | ✓ Trusted with significant responsibilities |
| ✓ Exhibit high integrity and professionalism | ✓ Growing professional experience and background |
| ✓ Broad academia background | ✓ Ambitious |

EDUCATIONAL BACKGROUND

| | | |
|--------------|--------------------------------------------------------------------------------------------|---------------|
| 2011-2015 | klein High School High School Diploma | Spring, TX |
| 2016-Present | Mira Mesa Community College Studying for Business Administration in Business Management | San Diego, CA |

CLUBS AND COMMUNITY SERVICE

- Varsity Football 2013-2014
- Varsity Marching band 2011-2014
- Varsity Chior 2013-2015
- Class Act Talent Show 2014
- Presidential campaign walk 2012

EXPERIENCE

Dominos pizza

September, 2015 – Present

Assistant Mgr.

- Balance Cash Drawer Daily
- Process deposits and account transactions
- Answer basic inquires
- Strong human relation and communication skills
- Cross sell products and services
- Assisted training and development of new Employment
- Maintain daily a clean working environment

Hotel Del Coronado, San Diego, California

Superior Hotel Beach Services

March, 2016 – September, 2016

- Ensured Customer Service Satisfaction
- Host Company Events
- Cash Handling Experience (up to 2,500)
- Committed to keep our beach and environment clean
- Provides Superior Hotel Beach Services

References Available Upon Request

Cashier Test

Score / 15

1) A roll of quarters is worth?

- a) \$5.00
- ☒ b) \$10.00
- c) \$15.00
- d) \$20.00

A 2) A roll of dimes is worth?

- ☒ a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- ☒ d) \$2.00

C 4) A roll of pennies is worth?

- ☒ a) \$1.00
- b) \$0.75
- ☒ c) \$0.50
- d) \$0.25

C 5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- ☒ c) Point of sales
- d) People over service

7.7.5 6) What is the current sales tax rate in your city 7.5 %?

C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- ☒ c) \$7.06
- d) \$5.06

B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- ☒ b) \$14.50
- c) \$9.50
- d) \$4.50

D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- ☒ d) \$12.00

A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- ☒ a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

- 9 11) Counterfeit pens should be used on which three denominations?
- ☒ a) \$20, \$50, \$100
 - b) \$10, \$20, \$50
 - c) \$5, \$50, \$100
 - d) \$10, \$20, \$50
- 9 12) How many times should you count change when giving it to the customer?
- ☒ a) one
 - b) two
 - c) three
 - d) no need to count

Question & Answer:

- 13) What is the minimum age for legal alcohol purchases? 21 yr
- 14) What are the acceptable forms of ID for alcohol purchases? ID Card - Driver Licents
- 15) How many \$20 bills are in a bank band? 50