

Aixia Feng

706 Jackson St, San Francisco, Ca 94133

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SKILLS & ABILITIES

- Communicating effectively with people from all cultures and economic levels
- Developed a reputation for excellent customer service by greeting customers in a friendly manner, making eye contact and giving them full attention
- Handed problem customers with patience and sensitivity
- Provided an interpretation service for the residents, tourists, co-workers and management in the public
- Collaborated with co-workers on filling customer orders in a timely manner
- Established and maintained good relationships with co-workers in every position

WORK EXPERIENCE

Kite Shop

San Francisco, CA

February 2016 – Present

Cashier

(415) 515-6212

Albert Cheng

- Assist customer select merchandise.
- Collect money and changes from customers.
- Put merchandise on the shelves and clean them.
- Keep the working area clean.
- Greet the customers.

Hong Kong Choup Siu

Hanford, CA

October 1990 – December 2015

Waitress

Ben Shui

(559) 584-6569

- Welcomed customers as they arrived and asked for seating preferences
- Seated customers and offered welcome drinks and gave menu
- Ensured quantity, quality and accuracy of orders
- Set up food stations and tables as directed
- provided excellent customer service

EDUCATION High School Diploma, China

Custodial Training Certificate, City College of San Francisco

COMMUNICATION Bilingual in English and Chinese (Mandarin, Cantonese)