

# Aixia Feng

706 Jackson St, San Francisco, Ca 94133  
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## SKILLS & ABILITIES

- Communicating effectively with people from all cultures and economic levels
- Developed a reputation for excellent customer service by greeting customers in a friendly manner, making eye contact and giving them full attention
- Handled problem customers with patience and sensitivity
- Provided an interpretation service for the residents, tourists, co-workers and management in the public
- Collaborated with co-workers on filling customer orders in a timely manner
- Established and maintained good relationships with co-workers in every position

## WORK EXPERIENCE

**Kite Shop** San Francisco, CA **February 2016 – Present**

**Cashier** **(415) 515 - 6212**

- Assist customer select merchandise.
- Collect money and changes from customers.
- Put merchandise on the shelves and clean them.
- Keep the working area clean.
- Greet the customers.

Albert Cheng

**Hong Kong Choup Siu** Hanford, CA **October 1990 – December 2015**

**Waitress** **Ben Shui**  
**(559) 584 - 6569**

- Welcomed customers as they arrived and asked for seating preferences
- Seated customers and offered welcome drinks and gave menu
- Ensured quantity, quality and accuracy of orders
- Set up food stations and tables as directed
- *provided excellent customer service*

**EDUCATION** High School Diploma, China

Custodial Training Certificate, City College of San Francisco

**COMMUNICATION** Bilingual in English and Chinese (Mandarin, Cantonese)