

Andrea Gamboa

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Career Focus

Culinary and Hospitality student trying to apply extensive knowledge, experience, communication skills and motivation to gain experience and apply it to my education career.

Currently in my last year of culinary from CCSF and already certified with the Food Safety Professional certification.

Summary of Skills

- Fluent in written and verbal Spanish and English
- Patient and respectful demeanor when dealing with customer.
- Enthusiastic and cheerful manner. Gets along with others.
- Punctual, extremely organized, comprehend simple instructions.
- Excellent analytical skills.
- Outstanding interpersonal skills.
- Quick learner.
- Collaborative team member.
- Microsoft Office, Excel, PowerPoint proficiency.

Education

Culinary Arts and Hospitality Studies
San Francisco City College

Present
San Francisco, CA

High School Diploma student
Jefferson High School

January 2011
San Francisco, CA

Work History

Specialty's Bakery & Cafe
Closing Manager

July 2017 to July 2018
San Francisco, CA

Specialty' bakery
Cashier, food prep, server and barista
Francisco, CA

December 2015 to November 2016
San

Chasing Lions
Food Prep and Cashier

August 2014 to August 2015
San Francisco, CA

July 2014 to November 2014
San Francisco, CA

Warf Store
Sales representative

Shanike Baptist Church
Translator

June 2014 to July 2014

Capital One
Customer Service Representative

June 2012 to February 2014

Managua, NI

Managua, NI

Experience

specialty's Bakery

- Worked for almost two years. Started as a closing barista using peet's coffee and techniques. Later on, became a closing manager part-time since I was in school and later on decided full time manager. Learned back of the house, front of the house and my management area. I can do from cashier, waiter, barista, food prep, sandwich and salad maker, dishwasher, catering and my management area.

Chasing Lions
Food Prep and Cashier

- Worked as food prep and cashier with a big team. Trying to provide the best customer service and food service experience for our customers

Bay Company San Francisco, CA
Sales Representative

- Establish a great environmental experiences for customers to increase sales and represented a great company.

Shekina Baptist Church
Translator

- A Community Service experience that provided a great help to many people in other countries and helped me gain experience in my fluent English and Spanish language skills.

Capital One
Customer Service Representative

- Customer Service and Sales experience. It helped develop being patient and respectful with customer. Gets along with others working in a team. Being punctual, extremely

organized, comprehend simple instructions since we had to deal with customers personal information and excellent analytical skills because we would have to deal with different cases of customers credit information.

Languages

Fluent in written and verbal Spanish and English

Skills

Sales, Customer Service, Food Prep, Cashier, Customer Satisfaction, Creative Problem Solving, Knowledge of food flow in the kitchen and still learning the knowledge of flow in a restaurant.