

**Cashier Test**

**Score** 14 / 15

B

- 1) A roll of quarters is worth?  
a) \$5.00  
☒ b) \$10.00  
c) \$15.00  
d) \$20.00

A

- 2) A roll of dimes is worth?  
☒ a) \$5.00  
b) \$4.00  
c) \$3.00  
d) \$2.00

D

- 3) A roll of nickels is worth?  
a) \$8.00  
b) \$6.00  
c) \$4.00  
☒ d) \$2.00

C

- 4) A roll of pennies is worth?  
a) \$1.00  
b) \$0.75  
☒ c) \$0.50  
d) \$0.25

C

- 5) What does POS stand for?  
a) Patience over standards  
b) Percentage of sales  
☒ c) Point of sales  
d) People over service

6

- 6) What is the current sales tax rate in your city 8.75?

E

- 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?  
a) \$4.06  
b) \$2.06  
☒ c) \$7.06  
d) \$5.06

B

- 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?  
a) \$19.50  
☒ b) \$14.50  
c) \$9.50  
d) \$4.50

D

- 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?  
a) \$6.00  
b) \$8.00  
c) \$10.00  
☒ d) \$12.00

A

- 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?  
☒ a) \$78.50  
b) \$58.50  
c) \$38.50  
d) \$28.50

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
  - a) When handling disinfectant solutions
  - b) When cleaning guest rooms
  - c) When handling soiled linen
  - d) When handling or disposing of waste
  - ☒ e) All of the above
2. Which of the following should be cleaned daily?
  - a) Chairs, lamps, and tables
  - b) Tabletops, bed, and handrails
  - c) Grab bars, light, tops of doors and counters
  - d) Floors, sinks, toilets, and latrines
  - ☒ e) All of the above
3. True or ~~False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. True or ~~False~~: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
  - a) Floors Daily/ Weekly
  - b) Toilets and latrines Daily/ Weekly
  - c) Carpets in guest rooms Daily/ Weekly
  - d) Carpets in offices Daily/ Weekly
  - e) Soiled linen Daily/ Weekly
6. The best way to clean the floors:
  - a) Scrubbing
  - b) Dry sweeping and dusting
  - ☒ c) Sweeping, mopping and dusting
  - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
  - a) Leave it for someone else to clean- up
  - b) Wait until the end of your shift to clean it
  - ☒ c) Flag the spill and clean it up immediately
  - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
  - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - b) Find the janitor on- duty and ask him to clean it up
  - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

TREATED AND CLEANED AND PUT IN PLASTIC BAG  
ALERT MANAGEMENT SO THEY CAN ~~FOR~~ QUARANTINE.
10. What do you do if you find Lost and Found items in a guest rooms?

YOU TAKE THE STUFF TO LOST AND FOUND.
11. Describe the difference between a disinfectant and a cleaning solution?

ONE CLEANS OFF DIRT AND DUBRE  
AND THE OTHER KILLS HARMFUL BACTERIA  
AND VIRIOUSES.

9/15

## Dishwasher Test

C

1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C

2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

D

3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

E

5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C

7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C

8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

A C

9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

C

10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

# CHRIS MERLO

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## Professional Summary

To provide a long term position and for a stable reputable employer and that will allow me to grow in all aspects while utilizing my previous experience.

## Skills

- Bilingual (Spanish)
- Fast Learner
- Team Player
- Heavy Lifting
- Good Communication
- Multi-Tasking
- Conflict Resolution
- Self-Motivated/Reliable
- Ability to work in fast paced work environment

## Work History

*Clutch Moving* *Daly City, Ca* (2017– 2018)

Some require: Home deliveries and set ups for homes (Kitchen/Living rooms/Dining Room/etc.), set up rooms, install home office furniture, Lighting installing/replacement, assemble desk and computer.

*At-Tech Staffing (Bart Manufacturing)* *Fremont, CA* (March - Sept2017)

Assemble Pixie Glass Fencing within Tesla Motors, Read Blue Prints, Measure and Customize Material, Sit Down Forklift, Train New Staff, installation wiring cable trays, using power tools

*Navis Pack & Ship* *Hayward, CA* (December 2016-January 2017)

Shipping and Receiving, Sit Down Forklift, Measure, Cut and Build Shipping Pallets and Boxes, Work with Team during Deliveries, Pulling material from stockroom, Inspected all material for physical damage or missing parts, prepare documents for shipping on daily basis.

*Living Spaces Warehouse* *Fremont, Ca* (September-December 2016)

Shipping and Receiving, Loading and Unloading, Maintaining Assembly Line, Stocking, Scanning, Batching and Sorting Packages, Standing and Electrical Forklift, Lifting 50+ Lbs, Pulling material from stockroom, Inspected all material for physical damage or missing parts, prepare documents for shipping on daily basis, Daily meetings with crew, Scanning, relocated building/offices, general maintenance: restrooms/within building, Food order and prepare/set eating area for crews lunch

*SMX Warehouse* *Hayward, Ca* (April- June 2016)

Shipping and Receiving, Loading and Unloading Trucks, Maintaining Assembly Line, Stocking, Scanning and Sorting Packages, Pallet Jack, Lifting 50+ Lbs., Pulling material from stockroom, Inspected all material for physical damage or missing parts, prepare documents for shipping on daily basis

*Rogelio Lopez Professional Services* (2008-2013)

Landscaping Maintenance and Hauling, Installed sprinklers. built fences, Lighting installing/replacement part of landscaping according to blueprints

Education:

GED

2007